HAAN® engineering clean.™

Professional Sanitizing

GARMENT STEAMER

WITH COMPLETE ACCESSORY PACKAGE



GS-30

For Dry-Cleaner-Fresh Clothes Without the Dry Cleaner!



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Remove wrinkles and sanitize fabrics throughout your home.

Congratulations on purchasing the **HAAN®** GS-30 Professional Sanitizing Garment Steamer. Now you have an easy way to quickly steam away wrinkles and freshen and sanitize fabrics throughout your home.

Heating up in seconds, the GS-30 is ready when you are – for fast touch-ups of your favorite blouses, shirts and suits, without the hassle of an iron or the fear of scorching. A built-in hanger and a full array of accessories including a crease tool, a hand-held pressing board, plus lint, fur and fabric brushes ensures perfectly steamed clothes and fabrics that have that "fresh from the dry cleaner" look without the expense.

With patented technology that emits steam at more than 212°F in just seconds, the GS-30 Professional Garment Steamer kills up to 99.9% of E.coli, Salmonella and other household germs – for chemical-free freshness you can't get from a dry cleaner.



Look for the **HAAN**® "steamlet" symbol in this manual for Helpful **HAAN**® Hints that will help you make the most of your new **HAAN**® garment steamer.

Backed with a one-year limited warranty, your quality **HAAN**® GS-30 Professional Sanitizing Garment Steamer is sure to give you years of dependability. And our Customer Care representatives are available to answer any of your questions.

Thank you again for purchasing the **HAAN**® GS-30 Professional Sanitizing Garment Steamer.

The HAAN® Team



To enable you to get the most satisfaction from your **HAAN**® Professional Sanitizing Garment Steamer be sure to follow the assembly and operating instructions included in this manual. Read this manual thoroughly before assembling your unit.

Pay specific attention to the product description to familiarize yourself with all the parts of your **HAAN**® Garment Steamer. Locate and organize the parts of the unit before assembling. No additional tools are needed to put the unit together. It is quick and easy.



Important Safety Information

IMPORTANT



Be sure to read **ALL** instructions and warnings **before** using your **HAAN**® Floor Sanitizer.



WARNING

Risk of electrical shock be sure to read and follow all instructions and warnings.



CAUTION

The GS-30 emits steam at 212°F to sanitize the area of use. This means the unit's attachment system and all the accessories get very hot during use. Care should be taken when using this appliance and DO NOT touch them during use except in the approved manner. Exercise care when changing accessories and follow removal/changing instructions as outlined in this manual.



SAVE THESE
INSTRUCTIONS For household use only.
Any other use of this
appliance will void the
manufacturer's warranty.

FOR HOUSEHOLD USE ONLY

When using your garment steamer, basic safety precautions should always be observed, including the following:

WARNING – To reduce the risk of fire, electric shock or injury:

- 1. *DO NOT* leave the product unattended with the power turned on. Unplug the unit from outlet when not in use and before conducting any maintenance or troubleshooting.
- 2. When not in use, the product's power cord should be unplugged.
- 3. *DO NOT* service the Garment Steamer when it is plugged in.
- 4. *DO NOT* use with a damaged cord or plug. *DO NOT* use the Garment Steamer if it has been dropped, damaged, left outdoors or dropped into water. Return to a service center.
- 5. Store the product in a place that is out of the reach of small children. Close attention is necessary when used near children.
- 6. Do not use for any purpose other than described in this User Manual. Use the product only for its intended use and only as described in this manual. Use only authentic product parts and accessories.
- 7. DO NOT use in close proximity to flammable materials.
- 8. To unplug the power cord, simply grasp the plug. *DO NOT* pull on the power cord itself. Do not pull or carry by the cord, use the cord as a handle, close door on the cord, pull cord around sharp corners or expose cord to heated surfaces.
- 9. DO NOT handle the power cord with wet hands.
- 10. Store the product in a cool place indoors.
- 11. DO NOT immerse the unit or expose it to rain.
- 12. *DO NOT* spray steam in the direction of another person, animal or electrical outlet.
- 13. Make sure to unplug the power cord prior to filling the product with water, emptying tank or when not in use.
- 14. DO NOT allow to be used as a toy.
- 15. Not for space heating purposes.



Important Safety Information (cont)



DO NOT modify the plug. Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. To provide continued protection against risk of electric shock, connect to properly grounded outlet only.

IMPORTANT

Use regular tap water, or if the tap water in your area is hard, we recommend you use distilled/purified water. Always empty water from water tank after use.

- 16. Never put any aromatic oils or perfumes, chemicals, alcohol or detergent products into the steam cleaner, except those approved by **HAAN**_®. Non-approved additives may damage the unit or make it unsafe for use.
- 17. To refill the product with water during use, follow the directions on pg 11-12. Unplug the product before attempting to add water.
- 18. The product and accessories become hot during use. Exercise care when changing accessories and follow removal/changing instructions as outlined in manual. Do not try to fasten or remove accessories during operation. Scalding may occur if this is done while appliance is active.
- 19. Use only manufacturer's recommended attachments
 use of attachments not provided, approved or sold by HAAN® may cause fire, electric shock or injury and will void warranty.
- 20. If the circuit breaker activates while using the steam function, discontinue product use immediately and contact the customer support center.(beware of the risk of electrical shock). To avoid circuit overload, do not operate another appliance on same circuit as the garment steamer.
- 21. DO NOT allow the product to be disassembled and/or modified by anyone other than an authorized **HAAN**® service technician. Doing so can result in fire and/or electrical shock and would void warranty.
- 22. While using the Garment Steamer, steam only in an up and down vertical motion. Never hold steam head down while at rest or tilt it in a backward position as this may result in hot water discharge and possible injury.
- 23. This appliance is not designed to be used by people (including children) with a physical, sensory or mental impairment, or people without knowledge or experience, unless they are supervised or given prior instructions concerning the use of this garment steamer by someone responsible for their safety.
- 24. Do not allow cord to contact sharp edges or touch hot surfaces. Let Garment Steamer cool completely before putting away.
- 25. Do not use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam-sensitive materials.
- 26. DO NOT cut or attempt to extend the insulated hose.



Important Safety Information (cont)

IMPORTANT

Grounding Instructions:



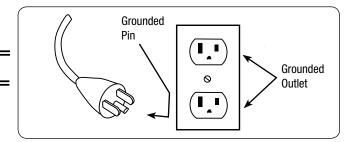
DO NOT modify the plug. Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. The **HAAN**® GS-30 must be connected to a grounded (3-prong) wiring system. Grounding provides a safe path of least resistance for electrical current, in the event the unit should malfunction or break down, thereby reducing the risk of electrical shock. The cord for this product has an equipment-grounding conductor and a grounding plug. Do not plug it into an outlet that is not properly installed and grounded in accordance with all local codes and ordinances.



CAUTION

Do not cut or attempt to extend the steaming hose.

Do not change the plug in any way.



Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit and has a grounding attachment plug as illustrated above. Make certain that the appliance is connected to an outlet having the same configuration as the plug. *No plug adapter should be used with this appliance*.

If an extension cord is absolutely necessary, the electrical rating should be at least as great as the electrical rating of the appliance. Cords rated for less currency may overheat. Care should be taken to arrange the cord so that it cannot be pulled or tripped over.



Before Using Your Garment Steamer



Be sure to read *ALL* instructions and warnings *before* using your **HAAN**® Garment Steamer.



HELPFUL HAAN® HINT: *Never* rest the Steam Head Wand anywhere except in the Steam Head Cradle found at the top of the collapsible hanger.



WARNING

Your Garment Steamer is designed to steam fabric surfaces that will withstand high heat. Do not use on unsealed wood or unglazed ceramic floors. Do not use on leather, synthetic fabrics, velvet or other delicate, steam-sensitive materials. It is always recommended to test an isolated area of the surface to be steamed before proceeding. We also recommend that you check the use and care instructions on the garment before using the Garment Steamer on the fabric.



CAUTION

Use a grounded receptacle. Use only a heavy duty extension cord rated for 15 amps minimum – DO NOT use an ordinary extension cord. To provide continued protection against the risk of electric shock, connect to properly grounded outlet only.



HELPFUL HAAN® HINT: **DO NOT** add cleaning solutions, scented perfumes, oils or any other chemicals to the water used in this appliance except those authorized by **HAAN®**. While it is acceptable to use regular tap water, if the tap water in your area is hard, we recommend you use distilled/purified water to extend the life of your appliance. Always empty water from water tank after use.



· IMPORTANT

This product is *NOT* for space heating purposes.



CAUTION

Always be sure that your Garment Steamer is *UNPLUGGED* from the wall receptacle prior to filling the water tank.



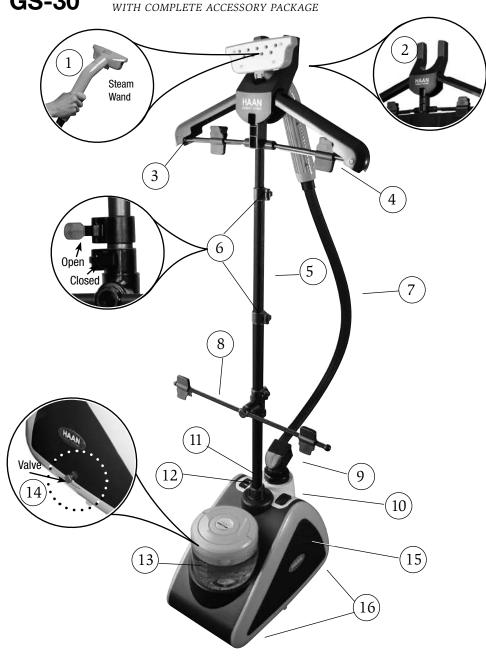
CAUTION

The GS-30 emits steam at 212°F to sanitize the area of use. This means that the steam head and any accessories get very hot during use. Care should be taken when using this appliance and DO NOT touch them during use except in the approved manner as outlined in this manual.





PROFESSIONAL SANITIZNG GARMENT STEAMER





FEATURE IDENTIFICATION:

- Steam Wand with Steam Head features 9 powerful steam jets which gently emit the perfect amount of steam to freshen and de-wrinkle fabrics throughout your home.
- Wand Cradle the prongs on the top of the hanger serve as a rest for the Steam Wand between uses.
- 3. Collapsible Hanger allows you to perfectly steam your favorite blouses and other clothing items.
- 4. Garment Clips (4) holds slacks and other longer items in place for quick steaming.
- 5. Telescoping Height-Adjustable Pole locks into steamer floor base and adjusts for steaming fabric items of any length.
- 6. Pole Locks (2) unlock easily to allow for pole adjustment and lock to hold position securely at just the right height.
- Insulated Hose safely delivers 212°F steam to steam head while staying cool to the touch.
- 8. **Crossbar** adjustable to securely hold bottom of garment for hands-free steaming and locks into place easily.
- 9. Locking Hose Guide locks hose to Main Steam Unit.
- 10. Power Button for easy ON/OFF operation.
- 11. Power Indicator Light illuminates to indicate unit is ON.
- 12. Water Refill Indicator Light illuminates to let you know when to add more water.
- 13. Removable Reservoir Tank convenient handle and a screw-off lid enables easy filling and holds enough water to provide a full 60 minutes of steaming time.
- 14. Excess Water Removal Valve to completely drain the tank for long-term storage.
- 15. Main Steam Unit with Internal Water Tank well-balanced 1500 watt powerhouse.
- 16. Wheels (4) four castor wheel system is weight balanced and designed for stable, easy mobility.



Product Description (cont)

Make sure to check for the following accessories!



17. **Crease Tool (1)** - attach to the Steam Wand for perfect creases or crisp shirt cuffs and collars.



18. Crease Clip (1) -use to hold items in place for creasing slacks or longer items.



19. Lint Remover (1) - attach to the Steam Wand to remove dust, lint or hair on clothing or upholstery.



20. **Upholstery/Fur Brush (1)** -attach to the Steam Wand for freshening upholstery, pillows and other fabric items.



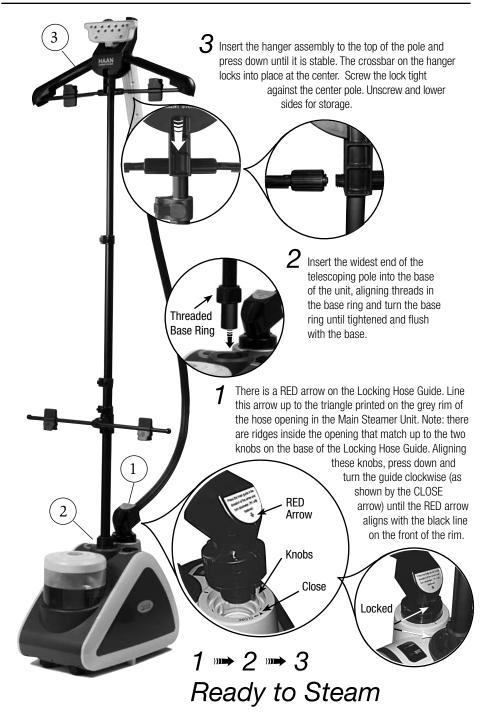
21. **Pressing Mitt (1)** - makes it easy to press difficult and hard-to-reach areas.



22. Handheld Pressing Board (1) - offers a quick way to give special clothing items a fresh-pressed look.

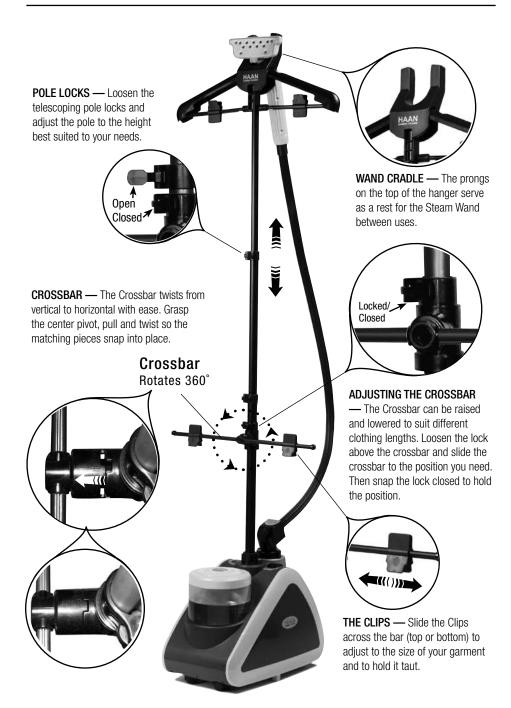


Assembling Your HAAN® Garment Steamer





Adjusting Your Deluxe Garment Valet







CAUTION

The GS-30 emits steam at 212°F to sanitize the area of use. This means that the Steam Wand and attachments get very hot during use. Care should be taken when using this appliance and DO NOT touch items during use except in the approved manner as outlined in this manual.



CAUTION

Use a grounded receptacle. Use only a heavy duty extension cord rated for 15 amps minimum – DO NOT use an ordinary extension cord. To provide continued protection against the risk of electric shock, connect to a properly grounded outlet only.

IMPORTANT

This product is NOT for space heating purposes.

Always be sure that your Garment Steamer is UNPLUGGED from the wall receptacle prior to filling the water tank.

HELPFUL HAAN® HINT: Use cold water. While it is acceptable to use regular tap water, if the

regular tap water, if the tap water in your area is hard, we recommend you use distilled/purified water to extend the life of your appliance.

Operating Instructions:

Before using your Garment Steamer:

- Be sure to read ALL instructions and warnings before using your HAAN® Professional Sanitizing Garment Steamer.
- Your Garment Steamer is designed to steam
 fabrics throughout your home. Before steaming
 an entire garment or other fabric, be sure to test
 steam a small portion of the fabric in an interior
 portion of the garment near a hem or seam.
- NOTE: After each use, completely empty any remaining water from the internal tank. Cool the Garment Steamer for at least 30 minutes after use. Water can be drained from the internal tank by opening the Excess Water Removal Valve and emptying the excess water into a sink. (see pg 13)
 - Remove all parts from package and assemble the unit as described on page 9. Do not plug the unit in.

Using the Garment Steamer for the first time:

- Rest the Steam Wand in the Steam Wand Cradle. We do not recommend laying the steam head down. The Cradle makes a convenient holder in between uses.
- Pull up on the handle of the removable Water Tank (orange) and lift it from the recess in the base. (Fig 1)
- Carry the orange water tank to the sink or other water source. Turn the tank upside-down and unscrew the water refill cap. (Fig 2)
- 4) Fill the tank with COLD water to the level of the desired usage time. A full tank of water offers 60 minutes of continuous steaming. There are time increments indicated on the side of the tank to help you fill it with the correct amount of water. DO NOT overfill the tank.





www.**HAAN**USA.com 877-HAAN DIRECT / 877-422-6347



Fig 3



Fig 4

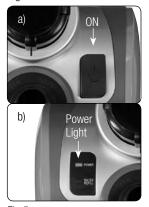


Fig 5



Fig 6



Fig 7



Operating Instructions: (cont)

- 5) Align the cap and screw it on securely. Be sure to get it tight. To avoid any leakage or dripping, we recommend that you carry it back to the base with the cap up rather than by the handle.
- 6) Hold the Reservoir Tank over the recess in the base and turn it over so the cap is now facing down. Hold the handle and insert the Reservoir Tank, aligning the cap as you lower it into the recess and over the Water Release Prong in the center.
 - Note: In the center of the recess there is a black prong standing upright that fits into the cap. There is a spring activated stopper that seals the water into the tank. When you fit the Water Release Prong (Fig 3) into the cap it opens this stopper and releases the water into the base where the steam will be generated.
- 7) Plug the unit into a grounded wall outlet. Press the Power Button to turn the unit on. (Fig 4a) Upon pressing the Power Button, the Power Light will illuminate to indicate the power is ON. (Fig 4b)
- 8) The unit will heat up in less than 40 seconds. Once you see that a steady steam vapor is emitted from the steam head, the Garment Steamer is ready.
- 9) With the Steam Wand hanging from the prongs of the Cradle, align the shoulders of your garment on the hanger and allow it to hang freely. (Fig 5)
- 10) Hold the wand of the steam head firmly and slowly move it up and down, and then across the garment surface until the wrinkles are removed to your satisfaction. Always keep the steam head positioned with the steam jets pointing away from you and horizontal to the garment surface. (Fig 6) One full tank of water will provide 60 minutes of steam. Rest the Steam Wand in the Cradle when changing garments.
- 11) When there is no more water in the tank, the Water Refill Indicator Light will light up. (Fig 7) Hang the steam head in the resting prongs. Turn your Garment Steamer off and unplug the unit. Refill the orange Removable Reservoir Tank as directed in Steps 1-5, plug the unit in and continue steaming as before.



Fig 8



Fig 9



Fig 10



Fig 11a



Fig 11b



Operating Instructions: (cont)

12) When you have finished using the Garment Steamer, turn the Power Button to the OFF position and unplug the unit. If you will not be using the unit again soon, be sure to drain all the remaining water from the Reservoir Tank and also the internal tank by opening the Excess Water Removal Valve (Fig 8) and emptying the excess. We do not recommend storing the unit with water in the tank for long periods of time.

Using the Garment Steamer Accessories:

Please use each accessory properly with regard to the item and/or location to be cleaned. Refer below for instructions and tips for use of each.

Crease Tool and extra Clip:

• The Crease Tool attaches to the steam head for perfect creases or crisp shirt cuffs and collars. Just clip it to the tab on the underside of the steam head. Place the garment between the steam head and the open Crease Tool, close to hold the crease firmly while steaming it to set. (Fig 9)

Use the extra clip to hold sleeves tight while steaming or as extra tension on hems using the bottom crossbar. (Fig 10)

When attending to detailed pressing of a garment, one hand can be used to control the wand of the steam head and the other hand, in the Pressing Mitt, can hold the garment so that tension can be achieved. There is an additional clip that can be used to help hold the garment. The hand holding the garment and the hand holding the wand should move in unison for quick and easy steaming.

Up and Down:

 When steaming clothing using the Garment Valet, move the wand lightly in upward and downward movements. Wagging the handle side to side can result in water droplets falling from the steam head openings. (Fig 11a & 11b)

CAUTION: Never hold steam head down while at rest or tilt it in a backward position as this may result in hot water discharge.



Fig 12



Fig 13



Fig 14



Fia 15



Fig 16



Fig 1/



Operating Instructions: (cont)

Lint/Hair Removal Brush Attachment:

• Attach the Lint/Hair Removal Brush to the steam head to remove dust or lint on clothing or upholstery. Match the shape of the attachment to the steam head and press the attachment firmly to the steam head until the tabs on the top and the bottom of the brush snap securely into place. Brush the surface of the area to be cleaned while steaming to sanitize and remove lint/hair simultaneously. (Fig 12)

Upholstery /Fabric Brush Attachment:

• Attach to the steam head for freshening upholstery, pillows and other soft surfaces throughout your home – even pet beds and stuffed toys. (Fig 13) Match the shape of the attachment to the steam head and press the attachment firmly to the steam head until the tabs on the top and the bottom of the brush snap securely into place. Brush the surface of the area to be cleaned while steaming to sanitize and freshen simultaneously.

Hand-held Pressing Board:

 This sturdy Hand-held Pressing Board offers a quick way to give special clothing items a fresh-pressed look. Hold the board behind collars and lapels to press creases and steam wrinkles away. (Fig 14)

Pressing Mitt:

• Insulated and made of heat resistant fabric, this mitt makes it safe and easy to press difficult, hard-to-reach areas. (Fig 15)

Deluxe Sanitizing Kit/GSK-60 : (Option - available separately)

Expander Nozzle:

 Attach this tool by snapping it to the tabs on the steam head. It increases your steaming surface area to make fast work of larger projects. (Fig 16)

Squeegee Attachment:

• This tool is perfect for cleaning soap scum and residue from glass shower stalls and mirrors. Snap it onto the tabs on the steam head and simultaneously steam and clean your glass surfaces. (Fig 17)

MicroCham™ Sponge & Towel:

With the cleaning power of our Ultra-Microfiber™
 on one side and the super absorbency of our
 specially-developed chamois on the other these
 make clean-up quick and easy.



Operating Instructions: (cont)

Fig 18



Fig 19





HELPFUL HAAN® HINT:

Your Cleaning Sock and MicroCham™ Towel/Sponge are machine washable. You may also dry them in a machine dryer on a low setting, but for longer life, we recommend air drying.



HELPFUL HAAN® HINT:

DO NOT use fabric softener when washing the Cleaning Sock, or MicroCham™ Towel/ Sponge as this will compromise the absorbency of the material.



CAUTION

Do not use the Garment Steamer on glass/windows if they are cold. Doing so may result in the glass cracking due to the hot steam.

MicroFiber Cleaning Socks:

 These form-fitted socks fit over the steam head for cleaning glass and counter tops. Slip it over the steam head to sanitize and wipe away residue. (Fig 18)

Helpful Hints:

Sanitize Baby's Room:

The GS-30 Professional Sanitizing Garment Steamer is great for keeping baby's crib sheets, mattress, toys and other fabric surfaces clean and germ free. The 212°F steam kills up to 99.9% of E.coli, Salmonella and other common household germs for a healthy environment for your baby. (Fig 19)

· Remove Odors:

From sleeping bags and camping gear to outerwear and stadium blankets, the GS-30 Garment Steamer is perfect for removing odors from all sorts of fabrics.

Care for Your Fine Table Linens:

The GS-30 Garment Steamer is the fast, easy, affordable way to take wrinkles and fold lines out of table linens, so your fine fabric tablecloths and napkins will look magazine-perfect for every occasion.

To Touch Up Delicate Blouses and Light Sweaters:

Often, you'll get the best results on lightweight items by steaming the underside of the garment while gently pulling the item taut.

Crisp Khakis

For smooth and easy steaming of pants legs, use the upper and lower clips to hold pants legs taut and in place.

· Practice Makes Perfect:

As with regular ironing, using a garment steamer requires some getting used to. Practice by repeating the process a number of times and you will be a pro — steaming clothes and fabrics quickly and efficiently.



Care & Maintenance

Mineral Deposits:



IMPORTANT

Always be sure that your Garment Steamer is UNPLUGGED from the wall receptacle prior to cleaning or before emptying the water tank.



One problem with a steamer appliance is the mineral deposits caused by the high mineral content in many municipal water supplies. Mineral residue inside of the internal pipes and heater can cause intermittent steaming or, in some cases, no steam at all.

To reduce or eliminate the occurrence of mineral deposits, we recommend the use of de-mineralized or distilled water in the unit. However, regular tap water may be used in the Garment Steamer.

If regular tap water is used, we recommend the use of a 'Lime & Scale Remover' every 2 or 3 months to ensure optimum functionality from your **HAAN®** Professional Sanitizing Garment Steamer You can purchase this by calling **HAAN®** Direct (see below).

Steamer Maintenance:



CAUTION

Do not immerse your Garment Steamer in water or any other liquid.



HELPFUL HAAN® HINT: DO NOT add cleaning solutions, scented perfumes, oils or any other chemicals to the water used in this appliance except those uthorized by HAAN®. While it is acceptable to use regular tap water, if the tap water in your area is hard, we recommend you use distilled/purified water to extend the life of your appliance. Always empty

water from water tank

- Clean and rinse your steamer regularly.
- Never use additives such as salt, perfume and dyes.
 Only additives authorized by HAAN® are acceptable to use in the Garment Steamer. Do not introduce detergents and/or soap to the water tank. These substances will corrode or clog internal parts.
- When steaming clothes using the Garment Steamer hold the steam head in a vertical, upright position. Hold the steam head vents away from you and steam in a vertical up and down motion. This will allow the condensation in the hose to flow back into the steamer.
- Do not pull the steamer by the power cord; pulling the steamer by the power cord may cause the internal wiring to become loose.
- Be sure to turn your HAAN® Garment Steamer off and unplug the unit from the electrical outlet before doing any maintenance.
- To clean the exterior body of your Garment Steamer, wipe it down with a damp cloth.

Storing the HAAN® Garment Steamer:

Before storing the steamer for an extended period (30 days or more), empty all water from the unit. Water becomes stale with time and may clog internal parts. Be sure to allow the unit to cool completely before removing excess water.

after use.



Care & Maintenance (cont)

Fig 23



Fig 24



Fig 25



Be sure to turn the Power Button to the OFF position and unplug the unit. Drain all the remaining water from the orange removable Reservoir Tank by unscrewing the Water Refill Cap on the underside of the tank and emptying any excess water. (Fig 23)

Then drain the interior tank by opening the Excess Water Removal Valve found on the side of the canister (Fig 24) and emptying the excess water. We do not recommend storing the unit with water in the tank for long periods of time.

Storing the HAAN® Garment Steamer with Garment Valet:

- Open the telescoping pole locks and lower the pole to its lowest position.
- Position the Cross bar mid-way up the lower end of the pole to give room to move the Crossbars out of the way. Grasp the center pivot of the Crossbar, pull and twist it to a vertical position.
- Hang the Steam Wand from the Wand Cradle.
- Turn the clips to the side and move them towards the center pole. Lower the hanger sides by unscrewing them from the center pole. The sides of the hanger will collapse and hang vertically for storage.
- Prepare the unit for storage by looping the power cord and attaching it by a twist tie to the vertical Crossbar. (Fig 25)
- Store the unit upright in a protected dry, cool area.

Troubleshooting

This chapter summarizes the most common problems you could encounter with your **HAAN**_® Garment Steamer. Please read the different sections for more details. If you are unable to solve the problem, or have any questions not answered in this manual please contact a Customer Care Representative at 877-HAAN DIRECT (877-422-6347).



PROBLEM: Garment Steamer does not operate.

Possible Cause:

- 1) Power cord not firmly plugged into outlet.
- 2) No power in wall outlet.

Possible Solution:

- 1) Check plug in outlet and set plug firmly.
- Check fuse or breaker. Replace fuse and/or reset breaker.



PROBLEM: Garment Steamer does not emit steam or the flow of steam has decreased.

Possible Cause:

1) No water in water tank.

Possible Solution:

1) Add water to the water tank following the instructions on page 12.



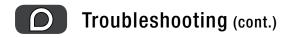
PROBLEM: The hose makes a gargling noise and water droplets have collected on the wand or steam head.

Possible Cause:

1) If the hose is used for a substantial time in a bent state, a gargling noise is emitted and water droplets collect in the wand.

Possible Solution:

 Extend the hose upward so it is no longer bent and hold in this position for 2-3 seconds to allow the condensation to clear within the hose and clear the passageway for the steam.





PROBLEM: Power light is not illuminated and unit does not seem to be making steam.

Possible Cause:

- 1) Power cord not firmly plugged into outlet.
- 2) No power in wall outlet.

Possible Solution:

- Check the outlet to see if power supply is normal. Check plug in outlet and set plug firmly.
- Check fuse or breaker. Replace fuse and/or reset breaker.
- 3) Connect another electrical device to the outlet and check to see if power can be turned on. If there is still no power to the unit, please call **HAAN**® Customer Care.



Frequently Asked Questions



QUESTION: Does the GS-30 HAAN_® Garment Steamer actually iron or press clothing?

The GS-30 Garment Steamer doesn't press clothing, but rather, relaxes wrinkles. However, by using the hand pressing board, you will be able to steam garments flat or crisp.



QUESTION: Does the HAAN® Garment Steamer kill germs?

Yes, the 212°F steam kills up to 99.9% of E.Coli, Salmonella and other commmon Household germs – to leave fabrics fresh and clean.



QUESTION: Is the GS-30 **HAAN**® Garment Steamer safe on all fabrics?

The GS-30 Professional Sanitizing Garment Steamer can safely and gently steam most fabrics. However, we recommend you test a small seam, hem or hidden area of fabric before you steam an entire garment – especially for delicate or vintage fabrics.



QUESTION: Should the water tank be filled with only cold water?

Yes, fill the water tank only with cold water.



QUESTION: Do I have to use distilled water in my Garment Steamer? What about tap water?

While we recommend the use of distilled water to maintain optimum functionality and extend the life of your appliance, tap water can be used in the Garment Steamer. If you have hard water in your area, we strongly recommend the use of distilled water as well as regular use of the 'Lime & Scale Remover' as part of your maintenance program. (see pg 14 for maintenance procedures)



QUESTION: How long does a full tank of water last?

With one tank of water, you can steam fabrics for approximately 60 minutes with the GS-30 Garment Steamer.



QUESTION: How do I know when the GS-30 is heated up and ready to use?

When you have filled the tank, plugged in the unit and turned it ON, it takes 40 seconds to heat up. When you see a steady amount of steam emitting from the steam vents on the steam head, the unit is ready to use.



Frequently Asked Questions



QUESTION: Do I have to empty the tank completely after I am done using the Garment Steamer?

We recommend emptying the water from the tank if you are not going to use the unit again soon and are storing it away. Directions for doing this are described on pg 17.



QUESTION: Do the accessories lock into place, or do I have to worry about them coming off while I am steaming?

The accessories snap firmly onto tabs found on the steam head.



QUESTION: My new GS-30 had a funny smell when I used it for the first time. Is that normal?

Yes, there may be a slight odor emitted during the first use.



QUESTION: How do I know when the tank is empty?

When there is no more water in the tank and a refill is needed, the 'Water Refill' light found on the top of the canister will light up. Turn the unit off and wait a few minutes before adding water to the orange removable reservoir tank.



Color	Dove Gray & Tangerine with Black Trim
Size: Canister & Garment Valet	63.5"н x 10.4"w x 14.9"р (fully extended)
Weight	7.7 lbs
Voltage/Hz	12 volts / 60 Hz
Wattage	1500 watts
Cord Length	12'
Tank Capacity	½ gallon (2000 ml)
Heat-up time	30-40 seconds
Operating Time	60 minutes before refill is needed

^{*}Dimensions approximated. Dimensions include base and measured without hose, steam head or attachments.



One-Year Limited Warranty

Your HAAN® Garment Steamer is warranted to be free from defects in material and workmanship for a period of one (1) year from the date of purchase when utilized for normal household use by the original purchaser only. The included Warranty Registration Card must be filled out and returned within 10 days of purchase. This is essential for your warranty to be effective should any problem arise with this product. Should any defect covered by the terms of the limited warranty be discovered within one year, HAAN® Corporation will repair or replace the defective part provided the unit is returned by the original purchaser, freight prepaid, to: HAAN® Corporation, 1866 Colonial Village Lane, Lancaster, PA 17601

The liability under this warranty is limited solely to the cost of the replacement parts or the complete unit at our option. Labor charges are not included.

This warranty is extended to the original purchaser of the unit and excludes all other legal and/or conventional warranties. The responsibility of **HAAN**® Corporation, if any, is limited to the specific obligations expressly assumed by it under the terms of the limited warranty. In no event is **HAAN**® Corporation liable for incidental or consequential damages of any nature whatsoever. Some states/provinces do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you. This warranty gives you specific legal rights which vary from state to state or province to province.



IMPORTANT: Before packing be sure to attach a tag to item with your name, complete address, phone number and a note giving purchase information, model number and what you believe to be the problem with the item. Carefully pack item to avoid damage in shipping. To expedite your repair, we request that you call Customer Care to report the problem prior to shipping your product back. We also recommend that you insure the package (as damage in shipping is not covered by our warranty). Mark the outside of your package "ATTENTION CUSTOMER SERVICE." We are constantly striving to improve our products; therefore, the specifications contained herein are subject to change without notice.

Warranty Notice: FAILURE TO COMPLETE AND RETURN THE PRODUCT REGISTRATION CARD WILL NOT DIMINISH YOUR WARRANTY RIGHTS.

Don't miss out on all the benefits that come with registration. Go to www.**HAAN**USA.com /register, call or mail this completed form today.

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will allow us to contact you in the unlikely event of a product safety notification purchase. In order to validate the aforesaid Limited Warranty. The registration Please fill out and mail this Product Registration Card within ten (10) days of By returning this card you acknowledge that you have read and understood the instructions for use and the warnings set forth within the instructions

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First Name	Last Name
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City	State/Province
Zip Code / Postal Code	Country / Territory
Product Name / Model Number	
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Date Purchased	Place of Purchase

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Lancaster, PA 17601

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