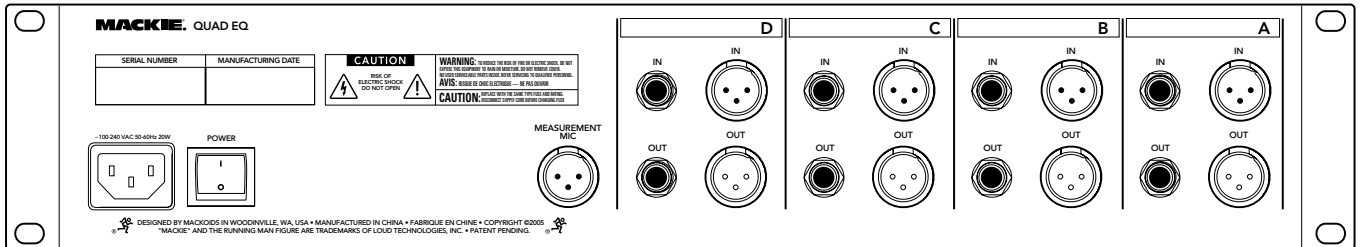
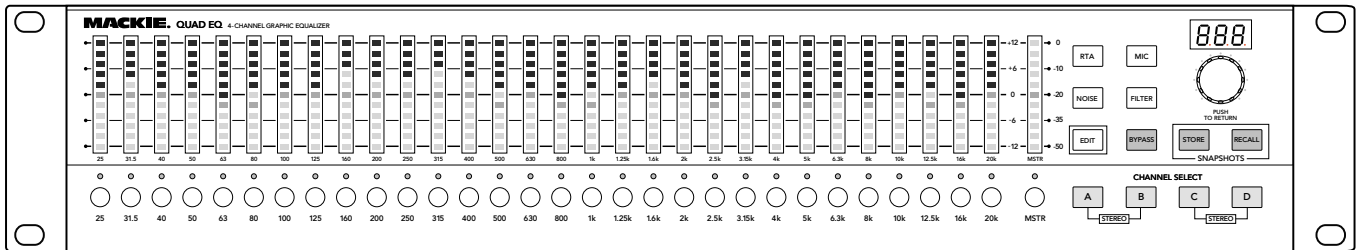


QUAD EQ

4-CHANNEL DIGITAL GRAPHIC EQUALIZER

OWNER'S MANUAL



MACKIE®

Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Use only with a cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
15. This apparatus shall not be exposed to dripping or splashing, and no object filled with liquids, such as vases or beer glasses, shall be placed on the apparatus.
16. This apparatus has been designed with Class-I construction and must be connected to a mains socket outlet with a protective earthing connection (the third grounding prong).
17. This apparatus has been equipped with an all-pole, rocker-style AC mains power switch. This switch is located on the rear panel and should remain readily accessible to the user.
18. This apparatus does not exceed the Class A/Class B (whichever is applicable) limits for radio noise emissions from digital apparatus as set out in the radio interference regulations of the Canadian Department of Communications.

ATTENTION — *Le présent appareil numérique n'émet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de class A/de class B (selon le cas) prescrites dans le règlement sur le brouillage radioélectrique édicté par les ministere des communications du Canada.*

19. Exposure to extremely high noise levels may cause permanent hearing loss. Individuals vary considerably in susceptibility to noise-induced hearing loss, but nearly everyone will lose some hearing if exposed to sufficiently intense noise for a period of time. The U.S. Government's Occupational Safety and Health Administration (OSHA) has specified the permissible noise level exposures shown in the following chart.

According to OSHA, any exposure in excess of these permissible limits could result in some hearing loss. To ensure against potentially dangerous exposure to high sound pressure levels, it is recommended that all persons exposed to equipment capable of producing high sound pressure levels use hearing protectors while the equipment is in operation. Ear plugs or protectors in the ear canals or over the ears must be worn when operating the equipment in order to prevent permanent hearing loss if exposure is in excess of the limits set forth here.

Duration Per Day In Hours	Sound Level dBA, Slow Response	Typical Example
8	90	Duo in small club
6	92	
4	95	Subway Train
3	97	
2	100	Very loud classical music
1.5	102	
1	105	Dave screaming at Steve about deadlines
0.5	110	
0.25 or less	115	Loudest parts at a rock concert

WARNING — To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.

PORTABLE CART WARNING



Carts and stands - The Component should be used only with a cart or stand that is recommended by the manufacturer. A Component and cart combination should be moved with care. Quick stops, excessive force, and uneven surfaces may cause the Component and cart combination to overturn.

CAUTION AVIS

RISK OF ELECTRIC SHOCK
DO NOT OPEN
RISQUE DE CHOC ELECTRIQUE
NE PAS OUVRIR

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK
DO NOT REMOVE COVER (OR BACK)
NO USER-SERVICEABLE PARTS INSIDE
REFER SERVICING TO QUALIFIED PERSONNEL

ATTENTION: POUR EVITER LES RISQUES DE CHOC
ELECTRIQUE, NE PAS ENLEVER LE COUVERCLE. AUCUN
ENTRETIEN DE PIECES INTERIEURES PAR L'USAGER. CONFIER
L'ENTRETIEN AU PERSONNEL QUALIFIE.

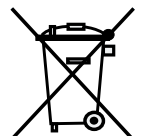
AVIS: POUR EVITER LES RISQUES D'INCENDIE OU
D'ELECTROCUTION, N'EXPOSEZ PAS CET ARTICLE
A LA PLUIE OU A L'HUMIDITE

The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure, that may be of sufficient magnitude to constitute a risk of electric shock to persons.

Le symbole clair avec point de flèche l'intérieur d'un triangle équilatéral est utilisé pour alerter l'utilisateur de la présence d'un voltage dangereux non isolé d'ampleur suffisante pour constituer un risque d'électrocution.

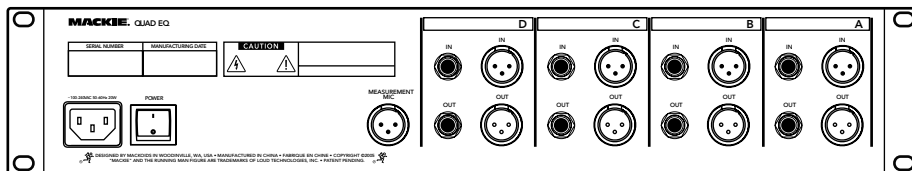
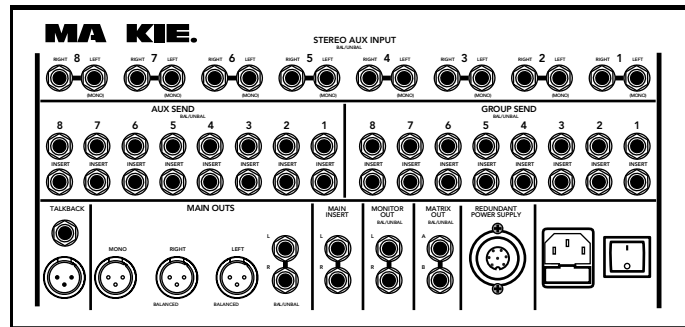
The exclamation point within an equilateral triangle is intended to alert the user of the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

Le point d'exclamation l'intérieur d'un triangle équilatéral est employé pour alerter les utilisateurs de la présence d'instructions importantes pour le fonctionnement et l'entretien (service) dans le livret d'instruction accompagnant l'appareil.

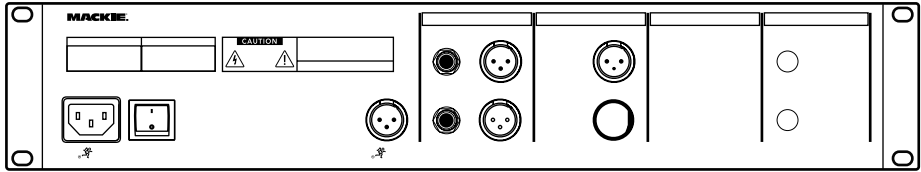


Hookup Diagrams



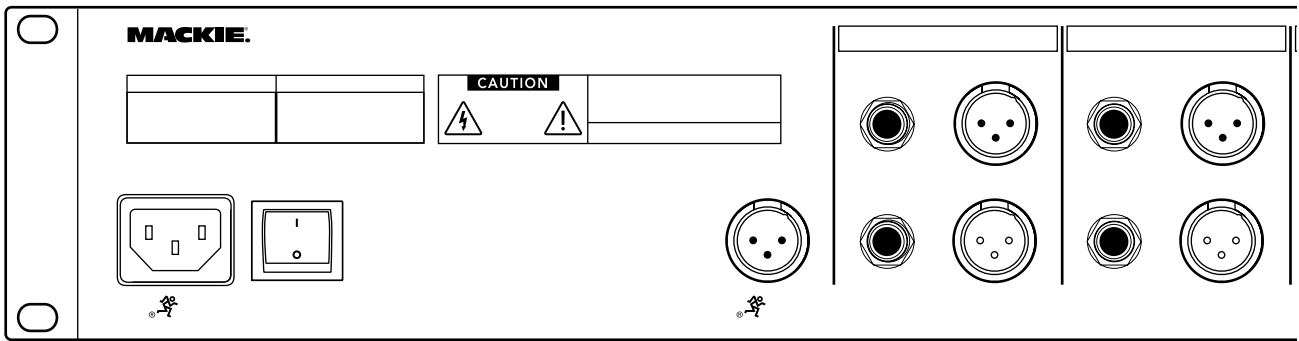


FRONT OF HOUSE MAIN MIX EQ



STUDIO TUNING

Rear Panel Features



1. AC Input receptacle

This is a standard 3-prong IEC power connector. Connect the detachable linecord (included in the box with your Quad EQ) to this power receptacle, and plug the other end of the linecord into an AC outlet.

The Quad EQ has a universal power supply that can accept any AC voltage from 100 VAC to 240 VAC.

It will work virtually anywhere in the world, including Walton-on-the-Naze, England. That's why we call it a "Planet-Earth" power supply! The power supply is less susceptible to voltage sags or spikes than conventional supplies, providing greater electromagnetic isolation and better protection against AC line noise.

2. Power switch

Press the top edge of this rocker switch in to turn on the Quad EQ.

Turn it off by pressing the bottom edge of the rocker switch. Audio will still pass through even when the Quad EQ is turned off.

3. Measurement Microphone input

This XLR-male jack is used to connect the supplied RA-420 measurement microphone.

The microphone preamplifier circuit has been optimized to work with the supplied microphone: it has a fixed gain setting, and 48 V phantom power is applied at all times.

When the front panel MIC button is engaged, the microphone signals from the measurement microphone will enter the Quad EQ for real time analysis, and the other inputs are disconnected and will not play through the Quad EQ.

Rear Panel Ins and Outs (channels A-D)



The IN and OUT jacks will pass through signals if the power is not applied to the Quad EQ. For example, if your mixer's left main output is coming into the Quad EQ channel-A input, and the Quad EQ is off, the same signal will appear at the channel-A output jack.

These inputs and outputs are line-level, and you would normally connect them to a mixer or line-level component in your system. Do not connect microphones or instruments directly to the inputs.

4. TRS Inputs and 5. XLR Inputs

These 1/4" TRS (tip-ring-sleeve) jacks are the inputs for the channels. They can accept balanced TRS plugs, or unbalanced 1/4" TS (tip-sleeve) plugs, tip hot.

The female XLR jacks are also the inputs for the channels (pin 2 hot, pin 3 cold, pin 1 shield).

For each channel, the XLR and TRS inputs are in parallel, so you can choose either style as an input. You can use unbalanced TS connections, but we recommend using balanced connections wherever possible.

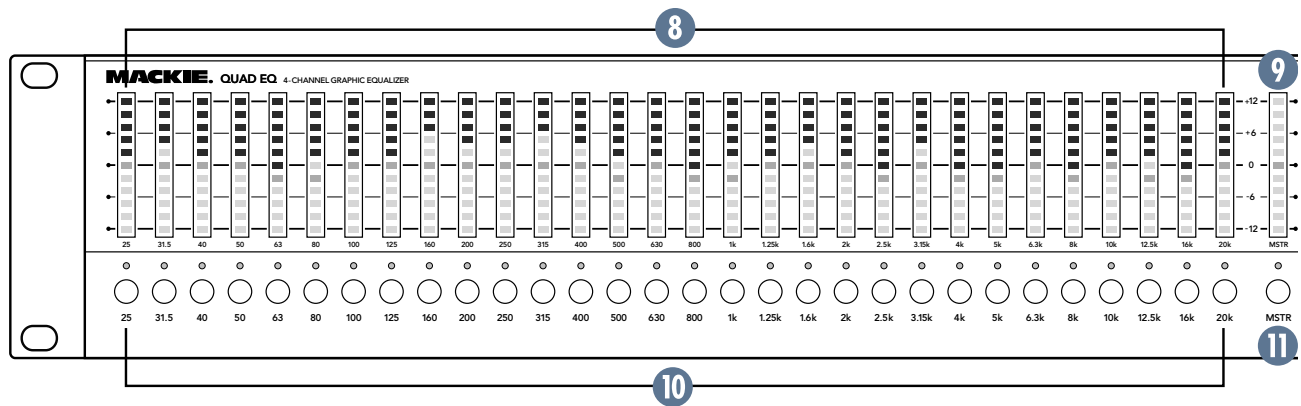
6. TRS outputs and 7. XLR Outputs

These 1/4" TRS jacks are the outputs for the channels. They can accept balanced TRS plugs, or unbalanced 1/4" TS plugs, tip hot.

The male XLR jacks are also the outputs for the channels.

For each channel, the balanced XLR and TRS outputs are in parallel, so you can choose either style of output. Both TRS and XLR outputs can be used simultaneously.

Front Panel Controls



Filters

The Quad EQ has thirty Adaptive-Q filters across the audio frequency range, for each of the four channels. Each filter can be adjusted in level from 12 dB of boost to 12 dB of cut. The Adaptive-Q design allows the actual equalization applied to your signal to follow the settings you see in the display, without the ripples and gain boost found in many common EQs. The filter frequencies are as follows from left to right:



8. FILTER LED ladders

Each LED ladder contains 11 bi-colored (green/red) LEDs that show various settings of the Quad EQ. There is one LED ladder per filter, and they all function in the same way except for the right-most ladder (see MASTER [9] below).

When setting the EQ level of each filter, the LEDs glow red. They move above the center (0 dB) line when applied as a boost in level, and below it when applied as a cut. Each filter is capable of ± 12 dB boost and cut, achieved by pressing the button beneath the filter of interest, and then turning the KNOB [19].

For real time analysis (RTA) applications, the LEDs turn green. They fill from bottom to top to show broad-band frequency analysis. The LEDs show the signal levels of each filter from the current channel. If you are using the MIC, then the LEDs show the signal levels of each filter from the measurement microphone.

The Quad EQ can display both the EQ setting and RTA results simultaneously, making it an extremely unique live sound tool. The EQ settings are displayed as a single

red LED per ladder, while the RTA (green) LEDs will actively display around the EQ setting.

9. MASTER LED Ladder

The right-most LED ladder shows the master output level setting in red, and the master output meter in green. It is like having a master fader and master meter in one.

The level control setting is red, with unity (0 dB) at the center and a range of ± 12 dB. The adjustment is made by pressing the MASTER SELECT [11] switch below this LED ladder, and turning the KNOB [19].

The green output level metering is always in view, showing the average signal level across the complete audio frequency range, with 0 dB at the top, to -50 dB.

This right-most ladder is more to the right than any other ladder, and no other ladder is more right-most than it, being all leftwards.

10. FILTER SELECT buttons and LEDs

To adjust the level of a filter, press one of these buttons, and turn the KNOB [19]. The dB level (± 12) appears temporarily in the DISPLAY [20] above the KNOB. The LED above each button illuminates when that filter is selected.

There are different options, such as grouping filters, setting a filter to 0 dB, and setting all filters to 0 dB:

Group filter select

Press and hold a FILTER SELECT button and press any others to create a temporary group of filters. These can then all be adjusted at the same time using the KNOB. The filters will maintain their relative positions during adjustment, allowing you to keep an EQ curve the way you like, but still boost or cut the filters. Pressing any single FILTER SELECT button will remove the group setting.

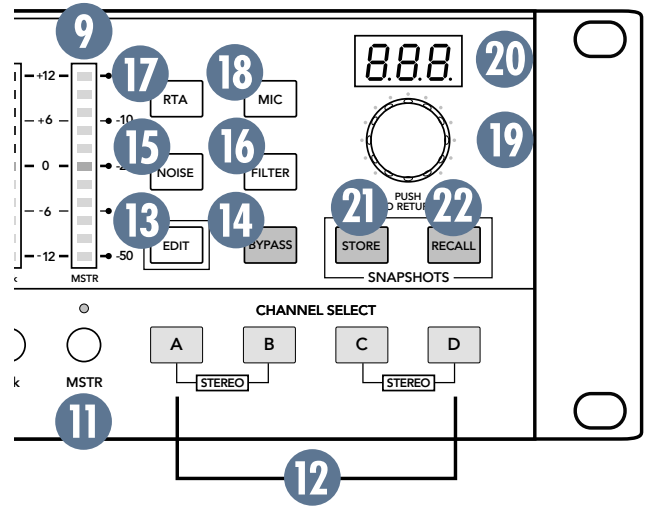
You can also select a group of filters by holding one, then turning the KNOB to select a band of adjacent filters. Let go of the first one, then turn the KNOB to adjust the level of this group.

Setting a filter to 0 dB

Press and hold the EDIT [13] button and any FILTER SELECT button to return that filter to unity (0 dB).

Setting all filters to 0 dB

Press and hold the EDIT [13] button and the MASTER SELECT [11] button to reset all the channel filters to unity (0 dB).



11. MASTER SELECT button and LED

Press this button to select the main output, then turn the KNOB [19] to adjust the main output level. The dB reading (± 12) appears temporarily in the DISPLAY above the KNOB.

12. CHANNEL SELECT buttons A/B/C/D

These backlit buttons allow you to select the channel to be adjusted.

There are options to link pairs in stereo, and to lock a channel as follows:

Stereo Linking

Pressing and holding A and B at the same time will link/unlink these channels in stereo. When linked, the pair take on channel A's settings.

Pressing and holding C and D at the same time will link/unlink these channels in stereo. When linked, the pair take on channel C's settings.

If two channels are linked, then any changes to the filters will affect both channels equally.

If you use the NOISE function, then the noise will be present in both of the linked channels.

Locking a channel

Press and hold the EDIT [13] button and A, B, C or D to lock/unlock that channel.

A channel is unlocked when the channel A-D buttons are lit solid, and it is locked when they are blinking.

When a channel is locked, its filters cannot be edited until it is unlocked using the same press-and-hold method.

Function Buttons

The function buttons include RTA [17], MIC [18], NOISE [15], FILTER [16], and EDIT [13].

These buttons have two modes of operation:

1. Pressing the RTA, MIC, and FILTER buttons toggles them on/off (the button lights when on). To activate the noise feature, press a channel button first (A, B, C or D), then NOISE.
2. Pressing EDIT and then any of the four functions allows deeper access to the settings of these functions. Details below...

13. EDIT button

This button is your friend. It lets you access the extra features of the other function buttons. Press EDIT first, followed by a button such as RTA [17], MIC [18], NOISE [15], or FILTER [16]. What happens then is described in the sections below, under Noise Edit, RTA Edit, MIC Edit, and Filter Edit. (See back cover table.)

EDIT blinks when engaged, and while it is blinking you can jump around to any mode to make adjustments. For example, you can adjust RTA, NOISE and FILTER all without quitting the EDIT mode.

To quit the EDIT mode, you can press EDIT again, or press the KNOB [19] in. (Its a knob and a button, wow!)

14. BYPASS button

Press this button to bypass the currently-selected EQ channel. The incoming signals will pass through to the outputs of the Quad EQ, without being affected by any changes in EQ or other controls. The button will illuminate when a channel is bypassed.

The channel will stay bypassed even when another channel is selected, and recalled when the channel is reselected. Press BYPASS again to leave Bypass mode.

15. NOISE button

1. Press a CHANNEL SELECT Button (A, B, C or D) and the NOISE button, then several interesting things will happen:
 - The audio input to the currently-selected channel is interrupted.
 - Pink noise appears at the output of the Quad EQ to play in your speaker system.
 - Press RTA if you want to see this noise.
 - If you have stereo-linked channels, then the noise will appear in both channels.
 - The microphone input is still live, allowing you to use the microphone to sample the noise playing in your system. (Press Mic to do this.)
 - If the audience is present, you may be tarred and feathered (unless the noise is an improvement over the band).

The default level is off, and it needs to be edited to adjust the level of the noise (see below). Once it has been set to a suitable level, and you follow the first step to turn on the noise, it will turn on at the last level it was set to.

When the noise is playing, you can use the measurement microphone to set up, analyze, and equalize your system. You will often have NOISE and MIC selected at the same time. The response from your microphone will show the effect of room reflections, standing waves, and the output characteristics of your speakers, boosting and cutting the level across the frequency band. You can then use the Filter buttons to adjust the EQ of problem areas. For example, if a large level boost is present in a certain frequency range, this area will be more susceptible to feedback. See details of the MIC button for more information about using the measurement microphone.

16. FILTER button

This button provides you with access to the variable high-pass and low-pass filters of the current EQ channel. Pressing the FILTER button engages and disengages these two pass filters at their currently edited settings.

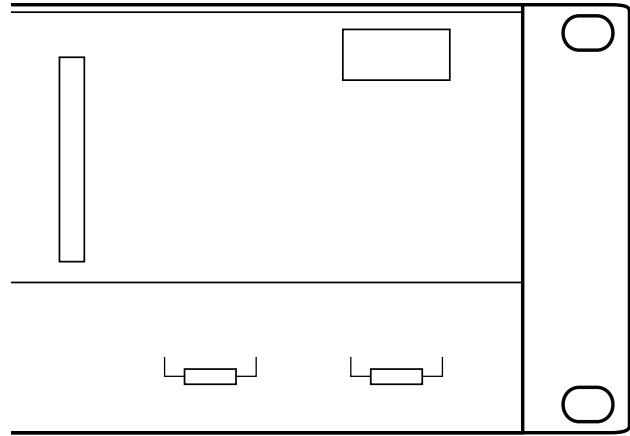
For the high-pass filter, the signal level of the frequency range below the filter frequency is attenuated by an amount determined by the high-pass filter slope. In other words, it rolls off the lows (less boom-boom).

The high-pass filter can be used to reduce any low-frequency effects such as stage rumble, or microphone handling. In another example, you might have speakers which do not reproduce frequencies below 60 Hz very well. You can set the high-pass filter frequency to 60 Hz, so your amplifiers do not receive much signal level at frequencies below this, and do not waste power. They will have more power reserves for the frequency range your speakers can reproduce well.

For the low-pass filter, the signal level of the frequency range above the filter frequency is attenuated by an amount determined by the low-pass filter slope. In other words, it rolls off the highs (less tweeter tribble). For example, you can reduce the really high frequencies upsetting the local cat population, and protect your tweeters at the same time.

With both of these filters, you can still adjust the EQ levels of individual filters as desired.

To get a better idea of the effect of your filter settings, on your audio, you may want to engage the RTA and see what's happening.



FILTER EDIT functions

The frequency and slope of the high-pass and low-pass filters can be adjusted as follows:

1. Press EDIT [13] (blinks) and FILTER (blinks) to get to the first option shown in the DISPLAY [20]. Use the KNOB [19] to adjust its parameter.
2. Each time you press FILTER, you move to the next option to be adjusted. The options are as follows, in the order in which they appear: HPF, LPF, HPs and LPs.
3. Press the KNOB or EDIT to exit the edit mode.

HPF (High-pass filter frequency)

The KNOB and DISPLAY allow adjustment and display of the HPF frequency. The range is 20 Hz to 3 kHz

LPF (Low-pass filter frequency)

The KNOB and DISPLAY allow adjustment and display of the LPF frequency. The range is 1 kHz to 20 kHz

HPs (High-pass filter slope)

The KNOB and DISPLAY allow you to change the high-pass filter's slope between 12 dB and 24 dB per octave. (This is the rate of signal attenuation for frequencies lower than the high-pass filter's frequency.)

LPs (Low-pass filter slope)

The KNOB and DISPLAY allow you to change the low-pass filter's slope between 12 dB and 24 dB per octave. (This is the rate of signal attenuation for frequencies higher than the low-pass filter's frequency.)

17. RTA button

Pressing this button engages the real time analysis function, and lights the button solid. The RTA looks at the input signal of the currently-selected channel. It is not related to the external measurement mic input. The RTA and MIC buttons operate in an exclusive manner, meaning only one can be active at any given time.

The 30 LED ladders display the levels of the currently selected channel. The ladders are then like a graph of the received signal's frequencies from 20 Hz to 20 kHz, split up into 30 bands, vs. the signal level of each band.

RTA EDIT functions

There are four options for the RTA described below:

1. Press EDIT [13] (blinks) and RTA (blinks) to get to the first option shown in the DISPLAY [20]. Use the KNOB [19] to adjust its parameter.
2. Each time you press RTA, you move to the next option to be adjusted, The options are as follows, in the order in which they appear: REF, DCY, EQ, and EQD.
3. Press the KNOB or EDIT to exit the edit mode.

REF (Reference level)

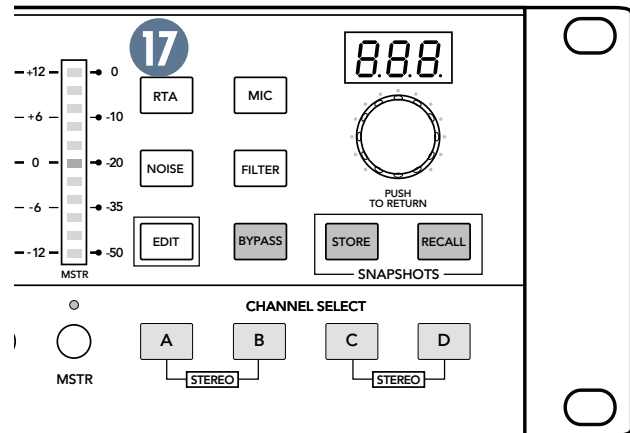
This option allows you to adjust the RTA reference level (-60 dB to 0 dB) with the KNOB. This allows you to get the analyzed signal into the best range for viewing on the LED ladders.

If you turn the KNOB a little, you can press and hold the RTA button to auto-reference level the RTA. This will take an average of the analyzed signal and set the reference level automatically.

DCY (RTA decay)

This option provides 4 decay settings for the RTA you can choose with the KNOB:

- Off is straight metering of the signal.
- On1 displays metering plus a peak-and-hold function with a slow decay.
- On2 displays metering plus a peak-and-hold with a fast decay.
- On3 is a peak-and-hold with no decay.



EQ (pre/post EQ RTA analysis)

This option allows the RTA to be applied to the input signal either pre-EQ or post-EQ.

A pre-EQ RTA signal is great way to view the signal as it enters the EQ. This can be used to see the frequency response of the raw signal coming into the Quad EQ.

The post-EQ setting (the factory default) is very valuable, as the RTA will respond to filter changes. This can be useful for graphic EQs for monitor wedge mixes. A feedback frequency can be easily identified and cut using the Quad EQ in this way.

EQD (EQ display)

This option allows you to turn off the EQ filter setting display during RTA operation, so you can operate the device purely as an RTA.

Although the EQ filters are still applied to the signal, the display only shows RTA information.

If you have turned off the EQ display with this function, it will still come back on for a few seconds each time you press or adjust a filter EQ. This reminds you what the EQ settings were, even when the display has been turned off.

18. MIC button

Pressing this button will engage the measurement microphone input as the source for the analysis function, and it will light the button solid.

The gain structure for this microphone input is set for the included measurement microphone, and 48 V phantom power is continuously applied to the input.

The RTA [17] and MIC buttons operate in an exclusive manner, meaning only one of the two functions can be active at any given time.

Engaging the MIC button also turns the DISPLAY [20] into a dB-Sound Pressure Level (SPL) meter. It displays “lo” when the received SPL is under 70 dB, and ranges between 70 and 120 dB when the signal is present.

MIC EDIT functions

The MIC function has two edit functions:

1. Press EDIT [13] (blinks) and MIC (blinks) to get to the first option (ref) in the DISPLAY. Use the KNOB [19] to adjust its parameter.
2. Press MIC again to select the next option (SPL) to be adjusted.
3. Press the KNOB or EDIT to exit the edit mode.

ref (MIC reference level)

This option allows you to adjust the MIC reference level (-60 to 0 dB) with the KNOB to get the analyzed signal into the best range for viewing on the LED ladders.

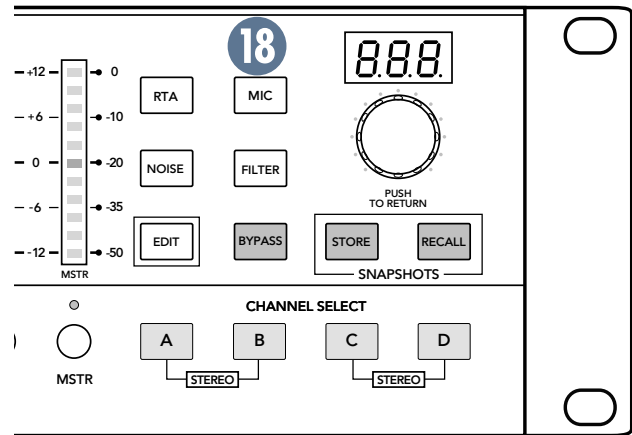
If you can see the SPL level reading, but there is no display in the LED ladders, adjust this level to bring it up from the depths and into view.

SPL (dB-SPL weighting)

This option allows you to choose A, B, or C weighting for the SPL meter. Use the KNOB to scroll through the 3 options.

“Weighting” is a curve of correction factors applied across the frequency band to accommodate the performance and perception of the human ear.

Generally, you can think of the A-weighting as a correction for our perception at lower SPL levels, B-weighting for medium levels, and C-weighting for high levels.



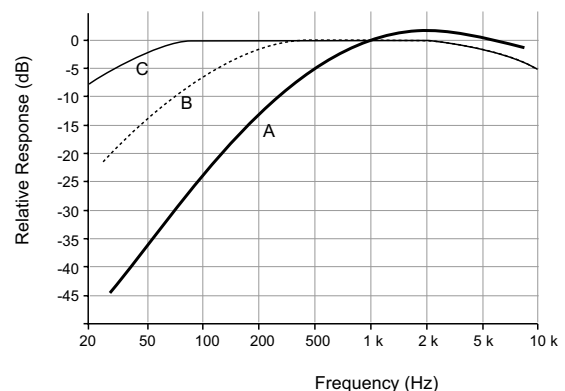
A-weighting: Human ears can perceive loudness more in the mid-range frequencies than the highs or lows, so the A-weighting curve rolls off the highs and lows. When noise levels are specified in hearing protection ratings for example, these are usually A-weighted, and commonly displayed as dBA.

B-weighting is similar to the A-weighting, only with less attenuation of the lows and highs.

C-weighting is fairly flat, but with limited bandwidth. It is often used to simulate what we perceive at high decibel levels, and is commonly displayed as dBC.

You can switch between the settings, and gain some insight into what is going on in your system. For example, if a C-weighted SPL reading is much higher than an A-weighted reading of the same system, then there must be a fair amount of low-frequency energy present (rolled-off more by the A-weighting than the C). If the C and A-weighted SPL readings are similar, then the main content must be in the mid-range.

Here is an approximate graph of the correction curves applied to the measurements across the frequency range.



Appendix A: Service Information

Warranty Service

Details concerning Warranty Service are spelled out in the Warranty section on page 23.

If you think your Quad EQ has a problem, please do everything you can to confirm it before calling for service. Doing so might save you from the deprivation of your Quad EQ and the associated suffering.

These may sound obvious to you, but here are some things you can check. Read on:

Troubleshooting

No Power

- Our favorite question: Is it plugged in?
- Make sure the power cord is securely seated in the IEC socket and plugged all the way into the AC outlet.
- Make sure the AC outlet is live (check with a tester or lamp).
- Make sure the rear panel POWER [2] switch is in the ON position.
- Is anything on the front panel illuminated? If not, make sure the AC outlet is live.
- Are all the lights out in your town? If so, contact your local power company to get power restored.
- If nothing is illuminated, and you are certain that the AC outlet is live, it will be necessary to have your Quad EQ serviced. *There are no user serviceable parts inside.* Refer to “Repair” on the next page to find out how to proceed.

Bad Channel

- If one channel sounds bad, try pressing BYPASS [14] on that channel. If it improves things, carefully check your settings on that channel.
- Look at the MASTER LED [9] ladder and check and adjust the level if needed.
- Check there are no extreme settings of the EQ filters or the high-pass or low-pass filters.
- Check that NOISE [15] is not engaged.
- Check that MIC [18] is not engaged.

- Try turning the Quad EQ off. The connections between the input and output are then joined internally, and this should allow your mixer and amps to still play. If a channel is still missing, you may have a bad connection cable either into or out of the Quad EQ, or a bad mixer output or amplifier.
- Try the same source signal in another channel, set up exactly like the suspect channel.

Bad Output

- Are the MASTER [9] levels for the channels turned up?
- If it's one of the outputs, try unplugging the others. For example, if it's an XLR output, try unplugging any TRS outputs if used. If the problem goes away, it's not the Quad EQ.
- If a left output is presumed dead, switch the left and right cords at the Quad EQ end. If the problem stays on the left side, it's not the Quad EQ, but maybe the left amplifier channel, a bad cord, or left speaker.

Bad Sound

- Are the input and output connectors plugged completely into the jacks?
- Press BYPASS [14] and listen for any improvement.
- If possible, listen to the signal with headphones plugged into the input source device or mixer. If it sounds bad there, it's not the Quad EQ causing the problem.
- Have you gone a tad overboard with the EQ settings? Cut is our friend, and boost should be used wisely.
- Has the band been together long?

Noise/Hum

- Turn down each channel, one by one. If the noise disappears, it's coming from whatever is plugged into that channel. Check your whatever.
- Check the signal cables between the mixer and the Quad EQ. Disconnect them one by one. If the noise goes away, you'll know which input is causing the problem.
- Sometimes it helps to plug all the audio equipment into the same AC circuit so they share a common ground.

Repair

Service for Mackie products is available at a factory-authorized service center. Service for Mackie products living outside the United States can be obtained through local dealers or distributors.

If your Quad EQ needs service, follow these instructions:

1. Review the preceding troubleshooting suggestions. Please.
2. Call Tech Support at 1-800-898-3211, 7 am to 5 pm PST, to explain the problem and request a Service Request Number. Have your serial number ready.
You must have a Service Request Number before you can obtain warranty service.
3. Keep this owner's manual and the detachable linecord. We don't need them to repair the Quad EQ.
4. Pack the Quad EQ in its original package, including endcaps and box. This is ***VERY IMPORTANT***. *Mackie is not responsible for any damage that occurs due to non-factory packaging.*
5. Include a legible note stating your name, shipping address (no P.O. boxes), daytime phone number, Service Request Number, and a detailed description of the problem, including how we can duplicate it.
6. Write the Service Request Number in **BIG PRINT** on top of the box. Units sent without the SR number will be refused.
7. Tech Support will tell you where to ship the Quad EQ for repair. We suggest insurance for all forms of cartage.
8. You will need to contact the authorized service center for their latest turn-around times. The Quad EQ must be packaged in its original packing box, and must have the Service Request Number on the box. Once it's repaired, the authorized service center will ship it back by ground shipping, pre-paid (if it was a warranty repair).

Note: Under the terms of the warranty, you must ship or drop-off the unit to an authorized service center. The return ground shipment is covered for those units deemed by us to be under warranty.

Note: You must have a sales receipt from an authorized Mackie dealer for your unit to be considered for warranty repair.

Need Help?

**You can reach a technical support representative
Monday through Friday
from 7 AM to 5 PM PST at:**

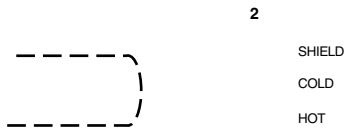
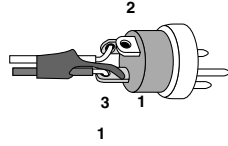
1-800-898-3211

**After hours, visit www.mackie.com and click Support,
or email us at: techmail@mackie.com**

Appendix B: Connections

XLR Connectors

The Quad EQ inputs accept 3-pin male XLR connectors. These are wired as follows, according to standards specified by the AES (Audio Engineering Society).



Appendix C: Technical Info

Specifications

Frequency Response

15 Hz-20 kHz ± 0.2 dB

THD

0.01% (15 Hz-20 kHz)

Signal to Noise Ratio

Analog in to Analog out, ref to +4 dBu: 104 dB

Propagation delay

3.2 mS

EQ filters

30 Adaptive-Q filters, ± 12 dB range

HPF 20 Hz -3 kHz, 12 or 24 dB/octave Linkwitz-Riley

LPF 1 kHz-20 kHz, 12 or 24 dB/octave Linkwitz-Riley

Analog inputs:

Connectors: XLR female & TRS

Max input level: +22 dBu

Input level range: ± 15 dB digital trim

Impedance: 10k ohms

A/D:

24-bits (20 Hz-20 kHz, ± 1 dB)

Dynamic Range: 106 dB

Crosstalk: -110 dB @ 1 kHz

Measurement mic input

Connector: XLR female

Gain: Fixed at appropriate level for supplied Mic

Impedance: 10k ohms

Phantom Power: 48 V applied continuously

Analog Outputs:

Connectors: XLR male & TRS

Max output level: +22 dBu balanced, +20 dBu unbalanced

Impedance: 150 ohms

D/A:

24-bits (20-20 kHz, ± 1 dB)

Dynamic Range: 108 dB

Crosstalk: -115 dB @ 1 kHz

Sample Rates: 48 kHz

Digital Signal Processing: 32-bit floating point

Power:

100-240 VAC, 50/60 Hz auto-switching

Dimensions:

Width 19 inches (483 mm)

Height 3.5 inches (88 mm)

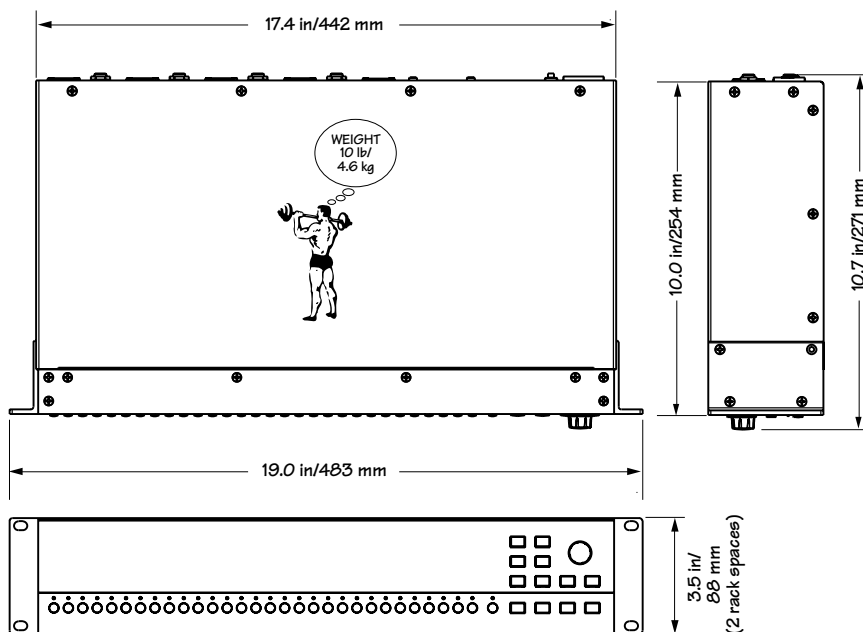
Depth 10.7 inches (271 mm)

Weight: 10 lbs (4.6 kg)

LOUD Technologies Inc. is always striving to improve our products by incorporating new and improved materials, components, and manufacturing methods. Therefore, we reserve the right to change these specifications at any time without notice.

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Controls quick guide (copy this page onto a white tee-shirt)

The RTA, MIC, NOISE, and FILTER buttons have two modes of operation:

1. Pressing these buttons will toggle them on or off. Hold A, B, C, or D and NOISE to play noise.
2. Pressing EDIT and then any of these four functions will allow deeper access to the settings of these functions, and both the function button and EDIT will blink.
3. To quit the EDIT mode, press EDIT again, or press the KNOB inwards.

Filter EQ Operations

OPERATION	Step 1	Step 2	Step 3
Change a Filter's EQ Level	Press a Filter Select button (blinks)	Rotate KNOB to adjust the dB level	
Group Filter Select (method 1)	Hold a Filter Select button	Press multiple Filter buttons, then let go of first	Rotate KNOB to adjust level of this group
Group Filter Select (method 2)	Hold a Filter Select button	Rotate KNOB to select a band, then let go of first	Rotate KNOB to adjust level of this group
Set a Filter to 0 dB	Hold EDIT	Press Filter Select button	
Set all Filters to 0 dB	Hold EDIT	Press MASTER Select button	

Channel Operations

OPERATION	Step 1	Step 2	Notes
Select a Channel	Press Channel A, B, C or D		
Stereo Link A and B	Hold Channel A and B		Repeat to unlink
Stereo Link C and D	Hold Channel C and D		Repeat to unlink
Lock a Channel	Hold EDIT	Press Channel A, B, C or D	Blinking when locked
Unlock a Channel	Hold EDIT	Press Channel Select A, B, C or D	Light solid when not locked
Bypass a Channel	Press BYPASS		Press again to un-bypass

FILTER Operations (high or low-pass)

OPERATION	Step 1	Step 2	Step 3
Engage FILTER	Press FILTER		
Adjust FILTER HP Frequency	Press EDIT	Press FILTER	Rotate KNOB to adjust HPF
Adjust FILTER LP Frequency		Press FILTER again	Rotate KNOB to adjust LPF
Change FILTER HP Slope		Press FILTER again	Rotate KNOB choose slope
Change FILTER LP Slope		Press FILTER again	Rotate KNOB choose slope

NOISE Operations

OPERATION	Step 1	Step 2	Step 3
Engage NOISE	Hold Channel A, B, C or D	Press NOISE	Listen to noise Use RTA to see
Adjust NOISE	Press EDIT	Press NOISE	Rotate KNOB

RTA Operations

OPERATION	Step 1	Step 2	Step 3
Engage RTA	Press RTA		
Adjust RTA Level	Press EDIT (blinks)	Press RTA	Rotate KNOB to adjust level
Adjust RTA Decay settings		Press RTA x2	Rotate KNOB 4 options: OFF, On1, On2 and On3
Adjust RTA to be Pre or Post EQ		Press RTA x3	Rotate KNOB 2 options: Post or Pre
Turn off EQ display and show RTA only		Press RTA x4	Rotate KNOB 2 options: On or Off

MIC Operations

OPERATION	Step 1	Step 2	Step 3
Engage MIC	Press MIC	See SPL	
Adjust MIC Level to view	Press EDIT (blinks)	Press MIC	Rotate KNOB to adjust level
Choose SPL Noise Weighting		Press MIC x2	Rotate KNOB 3 options: A, B or C weighting

STORE and RECALL Operations

OPERATION	Step 1	Step 2	Step 3
Store current settings as a snapshot	Rotate KNOB to find a suitable number	Hold STORE for two seconds	
Recall a snapshot to become the current settings	Rotate KNOB to find the number of a previous snapshot	Press RECALL	
ERASE all snapshots	Hold STORE and RECALL during power up		
See if a snapshot is saved in a location	Rotate KNOB	RECALL will light if a snapshot has been saved	
Apply a snapshot from one channel to another	Change channel by pressing a Channel button A, B, C or D	Rotate KNOB to find the number of a previous snapshot	Press RECALL

Quad EQ Limited Warranty

Please keep your sales receipt in a safe place.

A. LOUD Technologies Inc. warrants all materials, workmanship and proper operation of this product for a period of **two years** from the original date of purchase. If any defects are found in the materials or workmanship or if the product fails to function properly during the applicable warranty period, LOUD Technologies, at its option, will repair or replace the product. **This warranty applies only to equipment sold and delivered within the U.S. by LOUD Technologies Inc. or its authorized dealers.**

B. Failure to register online or return the product registration card will not void the two-year warranty.

C. Service and repairs of Mackie products are to be performed **only** at a factory-authorized facility (see D below). Unauthorized service, repairs, or modification will void this warranty. To obtain repairs under warranty, you must have a copy of your sales receipt from the authorized Mackie dealer where you purchased the product. It is necessary to establish the purchase date and determine whether your Mackie product is within the warranty period.

D. To obtain factory-authorized service:

1. Call Mackie Technical Support at 800/898-3211, 7 AM to 5 PM Monday through Friday (Pacific Time) to get a Service Request Number. Products returned without a Service Request Number will be refused.
2. Pack the product in its original shipping carton. Also include a note explaining exactly how to duplicate the problem, a copy of the sales receipt with price and date showing, and your return street address (no P.O. boxes or route numbers, please!). If we cannot duplicate the problem or establish the starting date of your Limited Warranty, we may, at our option, charge for service time.
3. Ship the product in its original shipping carton, **freight prepaid** to the authorized service center. The address of your closest authorized service center will be given to you by Technical Support, or from our website.

IMPORTANT: Make sure that the Service Request Number is plainly written on the shipping carton.

No receipt: no warranty service.

E. LOUD Technologies reserves the right to inspect any products that may be the subject of any warranty claims before repair or replacement is carried out. LOUD Technologies may, at our option, require proof of the original date of purchase in the form of a dated copy of the original dealer's invoice or sales receipt. Final determination of warranty coverage lies solely with LOUD Technologies.

F. Any products returned to one of the LOUD Technologies factory-authorized service centers, and deemed eligible for repair or replacement under the terms of this warranty will be repaired or replaced within thirty days of receipt. LOUD Technologies and its authorized service centers may use refurbished parts for repair or replacement of any product. Products returned to LOUD Technologies that do not meet the terms of this Warranty will not be repaired unless payment is received for labor, materials, return freight, and insurance. Products repaired under warranty will be returned freight prepaid by LOUD Technologies to any location within the boundaries of the USA.

G. LOUD Technologies warrants all repairs performed for 90 days or for the remainder of the warranty period. This warranty does not extend to damage resulting from improper installation, misuse, neglect or abuse, or to exterior appearance. This warranty is recognized only if the inspection seals and serial number on the unit have not been defaced or removed.

H. LOUD Technologies assumes no responsibility for the quality or timeliness of repairs performed by an authorized service center.











I. This warranty is extended to the original purchaser and to anyone who may subsequently purchase this product within the applicable warranty period. A copy of the original sales receipt is required to obtain warranty repairs.

J. This is your sole warranty. LOUD Technologies does not authorize any third party, including any dealer or sales representative, to assume any liability on behalf of LOUD Technologies or to make any warranty for LOUD Technologies Inc.









K. THE WARRANTY GIVEN ON THIS PAGE IS THE SOLE WARRANTY GIVEN BY LOUD TECHNOLOGIES INC. AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS AND IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE WARRANTY GIVEN ON THIS PAGE SHALL BE STRICTLY LIMITED IN DURATION TO TWO YEARS FROM THE DATE OF ORIGINAL PURCHASE FROM AN AUTHORIZED MACKIE DEALER. UPON EXPIRATION OF THE APPLICABLE WARRANTY PERIOD, LOUD TECHNOLOGIES INC. SHALL HAVE NO FURTHER WARRANTY OBLIGATION OF ANY KIND. LOUD TECHNOLOGIES INC. SHALL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES THAT MAY RESULT FROM ANY DEFECT IN THE MACKIE PRODUCT OR ANY WARRANTY CLAIM. Some states do not allow exclusion or limitation of incidental, special, or consequential damages or a limitation on how long warranties last, so some of the above limitations and exclusions may not apply to you. This warranty provides specific legal rights and you may have other rights which vary from state to state.

Quad EQ Quick Keys














EQ

- CHANGE AN EQ LEVEL  
- GROUP-ADJUST EQs **hold**  +  +  
- RESET AN EQ TO 0 dB **hold**  + 
- RESET ALL EQS TO 0 dB **hold**  + 






Channel

- SELECT CHANNEL A 
- STEREO LINK A and B **hold**  + **hold** 
- STEREO-LINK C and D **hold**  + **hold** 
- LOCK A CHANNEL **hold**  + 
- BYPASS A CHANNEL 














Filter

- ENGAGE FILTER 
- ADJUST FILTER HP FREQ  +  
- ADJUST FILTER LP FREQ  +  X 2 
- ADJUST FILTER HP SLOPE  +  X 3 
- ADJUST FILTER LP SLOPE  +  X 4 

Noise

- START NOISE in Ch. A **hold**  + 
- ADJUST NOISE LEVEL  +  

RTA

- ENGAGE RTA 
- ADJUST RTA LEVEL  +  
- CHOOSE DECAY  +  X 2 
- CHOOSE PRE OR POST EQ  +  X 3 
- TURN OFF EQ DISPLAY  +  X 4 

MIC

- ENGAGE MIC 
- ADJUST MIC LEVEL  +  
- CHOOSE SPL WEIGHTING  +  X 2 

MACKIE.

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