



Education Software Installer 2015

INSTALLATION GUIDE

FOR WINDOWS OPERATING SYSTEMS

SMART[®]

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Getting started

This guide explains how to install the following software using the Education Software Installer:

- SMART Notebook® 15 collaborative learning software
- SMART Notebook Math Tools software
- SMART Product Drivers 12.2
- SMART Ink™ 2.3
- SMART Response® 2015 assessment software

This guide is intended for teachers, IT administrators and others who are responsible for installing software on teachers' computers.

To use this guide, you must have access to the installation DVD or the Internet.

Computer requirements

NOTE

Operating systems and other third-party software released after this SMART software might not be supported.

Before you install the software, ensure the teachers' computers meet the minimum requirements:

- Intel® Core™ 2 Duo processor or better
- 2 GB of RAM

- Free hard disk space:

| Software | Space required |
|---|----------------|
| SMART Notebook software | 832 MB |
| Gallery Essentials | 575 MB |
| Lesson Activity Toolkit | 136 MB |
| SMART Product Drivers | 595 MB |
| SMART Ink | 92 MB |
| SMART Response software | 521 MB |
| Supporting files | 295 MB |
| Recommended total free hard disk space | 3 GB |

- Windows 7 SP1 (with Platform Update [KB2670838](#)), Windows 8 or Windows 8.1 operating system
- Microsoft® .NET Framework 4.5.1 for SMART Notebook software and SMART Ink
- Microsoft Visual Studio® Tools for Office for SMART Ink
- Adobe® Flash® Player 17 ActiveX® control for SMART Notebook software
- Adobe Flash Player 17 Firefox® plug-in for SMART Notebook software and SMART Response software
- Adobe Reader® 8.0 or later
- DirectX® technology 10 or later for SMART Notebook software
- DirectX 10 compatible graphics hardware for SMART Notebook software
- Internet Explorer® Internet browser 8 or later
- Internet access to download SMART software



IMPORTANT

- Some features require access to specific web sites. You might need to whitelist those web sites if your network restricts outbound Internet access. For further information, see [SMART Notebook and SMART Response VE add-ons behave unexpectedly behind a firewall or proxy](#).
- The required Adobe Flash Player, Microsoft .NET Framework and Microsoft Visual Studio 2010 prerequisites will be installed automatically when you run the EXE file.

Deploying the software

If you're an IT administrator and you want to deploy the software to multiple computers, see the *Education Software Installer 2015 system administrator's guide* (smarttech.com/kb/170902).

Installing the software

You can install SMART education software using the complete installer or the web-based installer. The following table explains the differences between the two installers.

| Feature | Complete installer | Web-based installer |
|---|--|---|
| Intended use | Installing all or most SMART education software on computers that might not have Internet access | Installing some SMART education software on computers that have Internet access |
| SMART education software included in the installer | All software except Gallery collections and language packs | No software |
| SMART education software downloaded during installation | Gallery collections and language packs | All software |
| Included on the DVD | Yes | No |
| Available for download from the SMART website | Yes | Yes |
| Download size | 577 MB | 25 MB |

Using the complete installer

Downloading and starting the complete installer

You can start the complete installer by inserting the DVD into the computer or by downloading the complete installer from the SMART website.

To start the complete installer from the DVD

1. Insert the DVD into the computer.

The *Education Software Installer* dialog box appears.



NOTE

If the dialog box doesn't appear, browse to and open `[DVD drive]\SMART Education Software.exe`.

2. Click **Install**.

The complete installer appears.



NOTE

If you install the software without a valid maintenance agreement, you'll receive a 90-day trial.

A window for Notebook Advantage maintenance program appears with the message:

“This version of SMART Notebook software requires a paid subscription to SMART Notebook Advantage. Continue the installation for a 90-day trial.”

For further information see, the [SMART Notebook Advantage](#) webpage.

To download and start the complete installer from the website

1. Go to smarttech.com/software, click the **Choose a version** button for the software you want to install, and then select the version of the software you want to install.
2. Click the download link for the complete installer.
3. Read the important notice that appears, because terms have changed, and then click the **Continue with Download** link.
4. Save the file to a temporary location.
5. Double-click the file.

The complete installer appears.



NOTE

If you install the software without a valid maintenance agreement you'll receive a 90-day trial.

A window for Notebook Advantage maintenance program appears with the message:

“This version of SMART Notebook software requires a paid subscription to SMART Notebook Advantage. Continue the installation for a 90-day trial.”

For further information see, the [SMART Notebook Advantage](#) webpage.

To install the software using the complete installer

1. Start the complete installer as described in the previous procedures.
2. Click **Next**.

3. Review the terms in the software license agreement, and if you accept the terms, select **I accept the terms in the license agreement**, and then click **Next**.



TIP

Select a language in the drop-down list to display the software license agreement in that language.

4. Specify the location where you want to install the software, and then click **Next**.
5. Select the software you want to install, and then click **Next**.



NOTE

- **SMART Notebook** and **SMART Product Drivers** are selected by default.
- If you install the software without a valid maintenance agreement, you'll receive a 90-day trial.
A window for Notebook Advantage maintenance program appears with the message: "This version of SMART Notebook software requires a paid subscription to SMART Notebook Advantage. Continue the installation for a 90-day trial."
For further information see, the [SMART Notebook Advantage](#) webpage.

6. If you selected **SMART Notebook**, **SMART Product Drivers** or **SMART Response** in step 5, select the software you want to start automatically when you first log on to your computer, and then click **Next**.
7. If you selected **SMART Ink** in step 5, select the **Make SMART Ink Document Viewer the default PDF viewer** to make SMART Ink Document Viewer the default PDF viewer, and then click **Next**.



NOTE

The *Make SMART Ink Document Viewer the default PDF viewer* option isn't available in Windows 8 or 8.1 operating systems.

8. If you want to participate in the Customer Experience Program, select **Enable the Customer Experience Program on all devices**, and then click **Next**.

9. Move the languages you want to install from the *Available languages* list to the *Selected languages* list, and then click **Next**.



NOTE

If a language's name is in bold text, the complete installer must download the language's file from the SMART website.



TIP

To view the languages' native names (for example, "Deutsch" for German), select **Show native names**.

10. Click **Install**.

The complete installer installs the software you selected in step 5.

11. Click **Finish** when you're done.



NOTE

Depending on the version of Microsoft .NET Framework installed on your computer and the software you selected in step 5, you might need to restart your computer midway through the installation.

Using the web-based installer

Downloading and starting the web-based installer

You can download the web-based installer from the SMART website, and then double-click the downloaded file to begin the installation.

To download and start the web-based installer

1. Go to smartechnology.com/software, click the **Choose a version** button for the software you want to install, and then select the version of the software you want to install.
2. Click the download link for the web-based installer.
3. Read the important notice that appears, as terms have changed, and then click the **Continue with download** button.
4. Save the file to a temporary location.

5. Double-click the file.

The web-based installer appears.



NOTE

If you install the software without a valid maintenance agreement, you'll receive a 90-day trial.

A window for Notebook Advantage maintenance program appears with the message: "This version of SMART Notebook software requires a paid subscription to SMART Notebook Advantage. Continue the installation for a 90-day trial."

For further information see, the [SMART Notebook Advantage](#) webpage.

To install the software using the web-based installer

1. Start the web-based installer as described in the previous procedure.
2. Click **Next**.
3. Review the terms in the software license agreement, and if you accept the terms, select **I accept the terms in the license agreement**, and then click **Next**.



TIP

Select a language in the drop-down list to display the software license agreement in that language.

4. Specify the location where you want to install the software, and then click **Next**.



NOTE

If you install the software without a valid maintenance agreement, you'll receive a 90-day trial.

A window for Notebook Advantage maintenance program appears with the message: "This version of SMART Notebook software requires a paid subscription to SMART Notebook Advantage. Continue the installation for a 90-day trial."

For further information see, the [SMART Notebook Advantage](#) webpage.

5. Select the software you want to install, and then click **Next**.



IMPORTANT

You must have Internet access to proceed to the next step.

6. If you selected **SMART Ink** in step 5, select **Make SMART Ink Document Viewer the default PDF viewer** to make SMART Ink Document Viewer the default PDF viewer, and then click **Next**.



NOTE

The *Make SMART Ink Document Viewer the default PDF viewer* option isn't available in Windows 8 or 8.1 operating systems.

7. If you want to participate in the Customer Experience Program, select **Enable the Customer Experience Program on all devices**, and then click **Next**.
8. If you selected **SMART Notebook** in step 5, select the Gallery collections you want to install, and then click **Next**.
9. Move the languages you want to install from the *Available languages* list to the *Selected languages* list, and then click **Next**.



TIP

To view the languages' native names (for example, "Deutsch" for German), select **Show native names**.

10. Click **Install**.

The web-based installer downloads and installs the software you selected in step 5.



IMPORTANT

If you lose Internet access while the web-based installer is downloading software, the web-based installer does not install the software and displays a warning message. You must start the web-based installer again to download and install the software.

11. Click **Finish** when you're done.



NOTE

Depending on the version of Microsoft .NET Framework installed on your computer and the software you selected in step 5, you might need to restart your computer midway through the installation.

Removing the software

You can remove SMART software using SMART Uninstaller.

To remove SMART software

1. In Windows 7 operating systems, select **Start > All Programs > SMART Technologies > SMART Tools > SMART Uninstaller**.

OR

In Windows 8 or 8.1 operating systems, go to the *Apps* screen and then scroll to and click **SMART Uninstaller**.

NOTE

In some upgrade scenarios, **SMART Uninstaller.exe** may be located in the **SMART Technologies** folder rather than the **SMART Technologies\SMART Uninstaller** folder. You will need to adjust the scripts appropriately to copy from both locations.

2. Click **Next**.
3. Select the check boxes of the SMART software and supporting packages that you want to remove, and then click **Next**.

NOTES

- Some SMART software is dependent on other SMART software. For example, if you select the **SMART Notebook** check box, SMART Uninstaller selects the **SMART Response** check box automatically, because SMART Response software is dependent on SMART Notebook software.
- SMART Uninstaller automatically removes any supporting packages that are no longer used. If you choose to remove all SMART software, SMART Uninstaller automatically removes all supporting packages, including itself.

TIPS

- To select all software and supporting packages, click **Select All**.
- To clear the selection of all software and supporting packages, click **Clear All**.

4. Click **Uninstall**.

SMART Uninstaller removes the selected software and supporting packages.

5. Click **Finish**.

SMART TECHNOLOGIES

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