



Communicate with Style & Clarity

Depending on different models, not all features may be available in this general manual.

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## Introduction

#### Overview

Thank you for purchasing our DECT product for Skype<sup>TM</sup>. We hope that you spend many happy hours in using it and chatting with Skype<sup>TM</sup>! With the SK7711 you can make landline calls and Internet calls using Skype<sup>TM</sup>, SkypeOut<sup>TM</sup> and Skype<sup>TM</sup> Voicemail.

- A landline call is a call between two telephone line subscribers.
- A Skype<sup>TM</sup> call is between two registered Skype<sup>TM</sup> users. These calls are free of charge.
- A SkypeOut<sup>TM</sup> call is made via the Internet to an ordinary telephone number anywhere in the world using the Skype<sup>TM</sup> software.
- Skype<sup>TM</sup> Voice mail allows you to send and receive voicemail messages.

This user manual will help you get the most out of handling the different calls and learning how to navigate the handset menu.

### **Minimum System Requirements**

Before continuing any further with the installation please make sure you have the minimum system requirements as specified here:

- Broadband Service
- PC with the following minimum specifications:

Pentium 400Mhz processor (CPU) or above PC running **Microsoft Windows® 2000® or XP®** Available USB Port Skype® version 1.2 or higher (visit <u>www.skype.com</u>) 128Mb RAM, 256Mb RAM recommended 10Mb Hard Disk space CD drive for software Driver

#### **Package Content**

Please check the box contents for completeness. If any parts are missing, return complete box to your supplier.

- 1 cordless handset
- 1 base unit
- 2 Rechargeable AAA battery
- 1 telephone line cable (different from country to country)
- 1 USB line cable
- 1 mains power lead and adaptor (different from country to country)
- 1 Charger pods (not available for single handset)
- 1 CD Installation
- 1 User manual

Note: Keep your proof of purchase to support any guarantee claim.

**Note:** To make Internet calls your PC must be turned on and the  $Skype^{TM}$  software must be activated.

## **Physical Details**

#### The Handset and Base Unit

#### Menu / Mute button

Press to enter menu mode and enter sub-menu. Press to confirm selection. With the key "\* " to lock the keypad. Press during a call to mute the microphone

#### Call/ Recall button

Press to begin and answer a telephone call. You can activate Recall function if your phone is connected to a PABX, or if you use Select Services. Press to transfer an outside call to another phone. Long press to enter the Dialed call.

#### Speakerphone button

Press to turn the speakerphone ON/OFF

#### Up and Down button

In standby mode, press Up key to enter the Contact list, press Down key to enter the Dialed call; Press during programming to move through the menu; Under contact list mode, long press during programming to move automatically through the contact items; Press during a call to change the volume in the earpiece.

#### Charge light

The CHARGE light comes on when the handset's batteries are being charged.

#### Phonebook / OK button

In standby mode, press to enter phonebook menu Press to confirm selection.

#### **INT button**

Press to make an intercom call (if you have more than one handset)

#### End / Clear / On-Off button

Press to end a call. Press and hold (2-3 seconds) to switch the handset on and off.

Press during programming to go back to the previous option, long press to go to the idle screen;

Press to clear digits one by one from the display; Long press to clear all the digits on the idle screen.

#### Handset Locator button

Press this to make the handset ring, if you cannot remember where you put it. Press it again to stop the handset ringing.

#### In Use light

The IN USE light comes on when you have a connection to the telephone line.

Before you can use the handset to make calls for the first time, you will need to fit and fully charge the batteries for 15 hours.

3 DEF

6 MND

9wxyz

9

1

4 GH

7 PORS

8 TUV

# What the symbols mean

## Batteries Charge Level

Whenever this shows 'nearly empty' (**CI**), put the handset on the base unit to charge the batteries. While the batteries are being charged, the level shown will keep changing.

## Ø Mute

Your handset's microphone is muted.

## **T** Signal Level

Shows the signal between the handset and base unit, and disappear when you are out of range of the base unit.

## **I** Speakerphone

Your handset's loudspeaker is on.

### O<del>π</del> Lock

Your handset's keypad is locked.

# **Setting up your telephone**

#### Connection and conditions for use

You can connect your SK7711 to a direct exchange line (DEL), a line connected to a local exchange, with its own phone number; to an extension socket connected to a DEL; or to an extension on an approved compatible PBX. Do not connect the SK7711 as an extension to a payphone.

#### How many phones can you connect?

The ringer equivalence numbers (RENs) of all instruments (phones, fax machines, etc.) connected to an exchange line must not add up to more than 4, otherwise, one or more of them may not ring and/or answer calls correctly. The SK7711 has a REN of 1, and most other telephones have a REN of 1 unless marked otherwise.

#### Radio signals between handset and base unit

To use your handset and base unit together, you must be able to establish a radio link between them. Be aware that:

- Sitting the base unit as high as possible will give better results, in a two-storey house, the best position may be on the first-floor landing.
- Any large metal object, like a fridge, a mirror or a filing cabinet, between the handset and base unit may block the radio signal.
- Other solid structures, like walls, may reduce the signal strength.

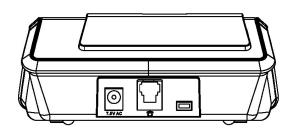
#### Choosing a site for the base unit

The base unit should be placed on a level surface, in a position where:

- The mains adapter plug will reach a 230 V AC switched mains supply socket; never try to lengthen the mains power cable.
- The telephone cable will reach your telephone line socket or extension socket.
- It is not close to another telephone, this can cause radio interference.
- It is not close to a sink, bath or shower, or anywhere else where it might get wet.
- It is not close to other electrical equipment, fridges, washing machines, microwave ovens, TVs, fluorescent lights, etc.

## Installation

- 1. Choose a suitable site for the base unit. Make sure it is not near to another telephone, nor to other electrical equipment.
- 2. Plug the mains power lead into the power port, the telephone line cord into the phone line port and the USB line cord into the USB port.



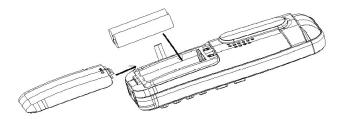
3. Plug the mains adapter into a 230 V AC, 50 Hz mains socket with the switch on the socket set to OFF.

**Note:** The illustration of adaptor may vary from country to country.

- 4. Connect the other end of the telephone line into the telephone wall socket, and connect the other end of the USB line cord into the USB port of your PC.
- 5. Switch on mains power at the socket.
- 6. Fit the batteries in the handset(s).

Insert the batteries cell following the batteries polarity indication.

Push the latch inwards, and then slide the cover until it clicks firmly into position.



**Note:** Your SK7711 is supplied with the handset already registered to the base unit; you shouldn't need to register it. Refer to Settings section of this manual for the information on how to register.

#### 7. Download the latest version of Skype<sup>TM</sup> from <u>http://www.skype.com/</u>.

This is a Windows-based installation. If you have previously installed the Skype<sup>™</sup> software, proceed to the next step.

# 8. Mount the CD-ROM provided into your PC CD ROM Drive and install the program.

First insert the CD ROM into your PC CD ROM Drive the setup should now start automatically, the installation CD Graphic User Interface will appear on your screen. The system will prompt you to follow the screen instructions to start and process the installation.

After a successful install, you will find an icon namely **Skype DECT SK7711** saved onto the location you choose to save the file and a short cut icon appears on the desktop.

**Note:** The Skype<sup>TM</sup> software must be activated manually on your PC before you place SkypeOut<sup>TM</sup> and Skype<sup>TM</sup> calls every time.

Recommended disable your PC from entering sleep mode to ensure the availability of Skype<sup>TM</sup> communication.

**Congratulations!** The installation procedure is now complete. If you experience any problems on using this phone, refer to the Troubleshooting section elsewhere in this guide.

# **Important safety information**

This equipment is not designed for making emergency calls in the event of a power failure. Alternative arrangements should be made for access to emergency services.

(This means that you should also have a basic phone that does not need mains power, connected to your line so that you can make calls during a power failure)

People with a heart pacemaker should consult their doctor before using the telephone.

If you wear a hearing aid, you should note SK7711 works by transmitting radio waves between base and handset that may cause a humming noise.

1. **DO NOT** clean any part of your phone with benzene, thinner or other solvent chemicals, which may cause permanent damage to your phone. This damage is not covered by the Guarantee. When necessary, clean it with a damp cloth.

Cleaning it with a wet cloth may give you an electric shock.

2. **DO NOT** use this equipment in places where volatile or explosive materials may be present.

3. **DO NOT** let the base unit get wet. Electrical equipment can cause serious injury if used while you are wet or standing in water. NEVER use your phone during a thunderstorm. Unplug the base unit from the telephone line and the mains socket when there are storms in your area. Damage caused by lightning is not covered by the Guarantee.

4. The SK7711 will produce a certain amount of heat during operation. For this reason it is recommended that this equipment is **NOT** placed in direct contact with antique, veneered or delicate furniture surfaces.

5. **DO NOT** dispose batteries with normal household waste, never burn them, or put them where they could get punctured.

6. The SK7711 DECT phone emits radio signals which could interfere with other electronic equipment, computers, radio, TV set, clock radio alarms, etc.

A distance of at least one meter should be maintained between SK7711 base station and other equipment. This will minimize the risk of such interference.

7. When you do not need to carry your handsets around, leave them on the base unit or charger pod, to keep the batteries charged.

8. If you hear a warning tone as move around during a call, and/ or the sound in the earpiece becomes faint or distorted; you may be going out of range of the base unit. Move nearer to the base unit within 20 seconds, until the tone stops. Otherwise your call may be cut off.

Caution! Risk of explosion if battery is replace by an incorrect type. Dispose of used batteries according to the instructions.

## To Make an Ordinary Call

- Enter the telephone number and press Call button to place call;
- If you make a mistake, press Clear button to delete incorrect digits one by one, before you press Call button.

## To Make a SkypeOut<sup>™</sup> Call

SkypeOut<sup>TM</sup> allows you to use your Internet connection to call ordinary telephones and mobile telephones worldwide. Requires the SkypeOut<sup>TM</sup> service from Service Provider for landline calls first.

- Enter the telephone number (Included the Country code) and long press Call button to place SkypeOut<sup>TM</sup> call;
- If you make a mistake, press Clear button to delete incorrect digits one by one, before you press Call button.
- User can also make SkypeOut<sup>™</sup> call from **Call List**, **Phonebook** and **Skype**. For the further operation, refer to Call List, Phonebook and Skype sections elsewhere of this manual.

**Note:** The Skype<sup>TM</sup> software must be activated on your PC in order to perform SkypeOut<sup>TM</sup> and Skype<sup>TM</sup> calls. To perform SkypeOut<sup>TM</sup> calls you also need to set up a user account and top up with call credit at <u>http://www.skype.com/</u>

**Note:** For SkypeOut<sup>TM</sup> Calls, there is no prefix required, such as "+" or "00". The country or area code is dialed first, followed by the phone number. For example, to call the number "97246744" in Singapore, where the country code is " 65", you can dial 65 9724 6744 directly.

## To Call a Skype<sup>™</sup> User

Make sure the Skype<sup>TM</sup> user is available in your Skype<sup>TM</sup> net Contact list and is online. Otherwise, add the online Skype<sup>TM</sup> user name you wish to call to the Contacts list of Skype<sup>TM</sup> net first. It will automatically appear in your phone's Skype<sup>TM</sup> list. To call a Skype<sup>TM</sup> user:

- 1. In standby mode, press Scrolling Up key to enter the Contact list;
- 2. Or In standby mode, press Menu button to enter the menu mode;
- 3. Press Menu button or OK button to select *Skype*, press Menu button or OK button again to enter the Contact list;
- 4. Press Scrolling button up/down to select the name you wish to call;
- 5. Press Call button to make call.

## To Answer a Call

- When the handset and base unit ring, press the Call button to answer call. When you are engaged on an ongoing call, you can use a headset to communicate with the caller.
- When the AUTO TALK is turned on, you can simply answer the call by lifting the handset from the base unit (see AUTO TALK part).

**Note:** You can press End button directly to reject the call if you do not want to answer it.

### To End a Call

• Press End button to hang up.

### To Redial a Call

• In standby mode, press Scrolling down button to enter the dial list, and press the Scrolling button to scroll through the number you want to dial, then press the Call button to redial.

## **Speed Dial**

To use this feature, you have to set the speed dial number for the contact in PC Skype<sup>™</sup> User Interface first.

- 1. In standby mode, dial the speed dial number of the contact you desired to call;
- 2. Long press Call button to call the contact.

### To Hold the Skype<sup>TM</sup> call

- 1. During a Skype<sup>TM</sup> call, press and hold Recall button to hold the Skype<sup>TM</sup> call;
- 2. While the call is hold, you cannot press any number key to send digits down the line;
- 3. Press and hold Recall button again to retrieve the Call.

## To call from PC Skype<sup>™</sup> User Interface

- 1. Make call from the PC Skype<sup>™</sup> User Interface;
- 2. After the call is established, press Recall button to continue the Skype<sup>™</sup> call with your handset;
- 3. Press End button to end the Skype<sup>™</sup> call, and the call in the PC Skype<sup>™</sup> User Interface will be ended at the same time.

### To use the speakerphone

- When making or answering call, press the speakerphone button to be hand free, press again to turn the speakerphone off.
  - Note: In the speakerphone mode, if the volume is too soft after adjusting the handset volume, user can click the USB Phone In-Used icon on the PC to adjust the Volume control in software of DECT product for Skype<sup>TM</sup>.
  - Note: It is normal that the Speakerphone symbol does appear on the display under baby-call mode when the speakerphone is enabled.

#### **Earpiece Volume**

• During a call, you just press Scrolling button up/down to adjust the volume of the earpiece.

#### To Mute the Mouthpiece

- 1. During a call, press Mute button once to mute the mouthpiece;
- 2. While the mouthpiece is muted, you cannot press any number key to send digits down the line;
- 3. Press Mute button again to get back to the Call.

## **Call Waiting**

SK7711 DECT has a Call Waiting feature that works with Caller ID service from your telephone service operator. When you're engaged on a PSTN ongoing call, if you receive a second Skype<sup>TM</sup> call, your phone will use a call waiting signal to let you know another call is ringing in. This way, you can switch between Skype<sup>TM</sup> and PSTN callers, hook down Skype<sup>TM</sup> call or even make Skype<sup>TM</sup> conference call together.

### To Hook down / up the Second Call (Skype<sup>TM</sup> Call)

- 1. When you already engaged on an ongoing call, if another Skype<sup>™</sup> call is received, press Menu button or OK button to enter option menu;
- 2. Then press Scrolling button to select *Hook up / Hook down*;
- 3. Press Menu button or OK button to confirm.

### To Toggle between Skype<sup>™</sup> call and PSTN call

- 1. When you already engaged on an ongoing call, if another Skype<sup>™</sup> call is received, press Menu button or OK button to enter option menu;
- 2. Then press Scrolling button to select *Hook up* and press Menu button or OK button;
- 3. Press Menu button or OK button to enter option menu again;
- 4. Press Scrolling button to select *Switch*;
- 5. Press Menu button or OK button to toggle the phone connection. (If you want to hook down the Skype<sup>™</sup> call, press Menu button or OK button to enter option and Scrolling button to select *Hook down*, then press Menu button or OK button)

# **Conference** Calling

You need to register with your fixed line network operator for conference calling service. It is dependent on service availability and subscription.

### To Make an Ordinary Conference Call:

- 1. Connect the first party;
- 2. Press INT key, and the first party is put on hold;
- 3. Dial second party's phone number;
- 4. When connected, press and hold "#" button to connect the three parties together.

#### To Make a Skype<sup>TM</sup> Conference Call:

- 1. When you are already engaged on an ongoing call, if another Skype<sup>TM</sup> call is received, press Menu button or OK button to enter option menu;
- 2. Then press Scrolling button to select *Hook up* and press Menu button or OK button;
- 3. Press Menu button or OK button to enter option menu again;
- 4. Press Scrolling button to select *Conference Call*;
- 5. Press Menu button or OK button to connect the three parties together.

**Note:** You cannot host a conference call by yourself but can be invited to participate in a conference call opened by the other Skype<sup>TM</sup> users.

## **Phone Book**

Up to 50 records could be stored in each handset's Phone Book. Each record can store up to 20 digits, and names of up to 10 characters. In standby mode, press Phonebook button, and the display shows phonebook list.

### **To Enter Phone Book mode**

There are two ways to enter Phone Book mode as following:

- Select *Contact* under menu mode.
- Press Phonebook button to enter *Phonebook* mode directly.

#### To Add New Number into Phonebook

- 1. In standby mode, press Phonebook button, the display shows the stored number;
- 2. Press Menu button or OK button, and goes to the location New Entry;
- 3. Then press Menu button or OK button again, and key in the name;
- 4. Press Menu button or OK button to confirm, and key in the number;
- 5. Press Menu button or OK button to store it.

### To Check the Details of Phonebook Number

- 1. In standby mode, press Phonebook button, the display shows the stored number;
- 2. Press Menu button or OK button, and goes to the location Details;
- 3. Press Menu button or OK button, the display shows the details of the phonebook number.

#### **To Delete a Number or All Numbers from Phonebook**

- 1. Under Phonebook mode, press Scrolling button to scroll through the stored numbers;
- 2. Select the number you want to delete, then press Menu button or OK button, then Scrolling button till to the location *Delete;*
- 3. Now press Menu button or OK button to delete current number or all numbers; the display shows *Delete*?;
- 4. Press Menu button or OK button to delete the number/numbers.

### To Modify (Change) a Number in Phonebook

- 1. Under Phonebook mode, press Scrolling button to scroll through the stored numbers;
- 2. Select the number you want to modify, then press Menu button or OK button, then Scrolling button to the location *Edit Entry*;
- 3. Press Menu button or OK button to confirm, and Clear button to clear the old name, then key in the new name;
- 4. Press Menu button or OK button to save the edit, also goes to the stored number; press Clear button to clear the old number and key in the new number;
- 5. Then press Menu button or OK button to confirm.

## **To Check Memory**

You can use this feature to see how many of your Phone Book's 50 locations have been not used.

- 1. In standby mode, press Phonebook button, enter Phonebook mode, the display shows the stored numbers;
- 2. Press Menu button or OK button and Scrolling button to the location *memory*;
- 3. Press Menu button or OK button, the display shows " n Free".

### To Make SkypeOut<sup>TM</sup> Call from Phonebook

- 1. Under Phonebook mode, press Scrolling button to select the call number you wish to call;
- 2. Press Menu button or OK button, then Scrolling button to the location *Skype out*;
- 3. Press Menu button or OK button to place SkypeOut<sup>™</sup> call.

# **Call Lists**

You must subscribe to Caller ID service from your service provider to use this feature.

Call Logs store information related to Received calls, Dialed calls and Missed calls. SK7711 can store up to a maximum of 30 calls, consisting of 10 Received, Missed and Dialed calls respectively.

## **To Check Call Records**

- 1. Select *Call Logs* under menu mode;
- 2. Press Menu button or OK button again, the display shows Received, *Dialed*, *Missed* and *Notify*;
- 3. Select the calls type you wish to check by Scrolling button, then press Menu button or OK button, the display shows these call numbers;
- 4. Select one number, then press Menu button or OK button, and Scrolling button to the location *Details*;
- 5. Press Menu button or OK button, then the display shows the details of the call, including the caller name, call number, and the date and time the call is received, dialed or missed.

## **To Save Call Records**

- 1. See steps 1-3 in section To Check Call Records;
- 2. Select one number, then press Menu button or OK button and goes to the location *Save*;
- 3. Press Menu button or OK button, and key in the name;
- 4. Press Menu button or OK button to confirm, and key in the number;
- 5. Press Menu button or OK button to store it.

## **To Delete Call Records**

- 1. See steps 1-3 in section *To Check Call Records*;
- 2. Select one number, then press Menu button or OK button and Scrolling button to the location *Delete* or *Del. All;*
- 3. Press Menu button or OK button, the display shows "Delete?"
- 4. Press Menu button or OK button to confirm.

## **To Edit Call Records**

- 1. See steps 1-3 in section *To Check Call Records*;
- 2. Select one number, then press Menu button or OK button and goes to the location *Edit;*
- 3. Press Menu button or OK button, and press Clear key to clear the old name, then key in the new name;
- 4. Press Menu button or OK button to confirm, and press Clear key to clear the old number, then key in the number;
- 5. Press Menu button or OK button to save the change.

### To Make SkypeOut<sup>™</sup> Call from Call List

- 1. Select *Call Logs* under menu mode;
- 2. Press Menu button or OK button again, the display shows *Received Calls, Dialed calls, Missed Calls, and Notify;*
- 3. Select the calls-type from *Received Calls, Dialed calls, Missed Calls* by Scrolling button, then press Menu button or OK button, the display shows these calls numbers;
- 4. Select one number you wish to call, then press Menu button or OK button, and Scrolling button to the location *Skype Out*;
- 5. Press Menu button or OK button to place SkypeOut<sup>TM</sup> call.

### **To Check Notification Alert**

You must subscribe to Notification service from your service provider to use this feature.

- 1. Select *Call list* under menu mode;
- 2. Press Menu button or OK button again, the display shows *Received Calls, Dialed calls, Missed Calls*, and *Notify*;
- 3. Press Scrolling button to select Notifications, then press Menu button or OK button, the display shows the alert;

## Settings

## **Handset Setting**

#### **To Enter Handset Settings Mode**

- 1. Select *Setting* under *menu* mode;
- 2. Press Menu button or OK button, select *HS Set* under *Setting* mode; the display shows *Baby Call, Ringer, Auto-Talk, HS Name, Language.*

### To set Baby Call

With baby call option turned on, you cannot make any outside call except to a number you have programmed in. When you press any digital key, the programmed number will be dialed out automatically.

#### To set the Baby Call number

- 1. Select *Setting* under *menu* mode, goes to location *HS Set*;
- 2. Press Menu button or OK button to select HS Set, Scrolling button locate Baby Call;
- 3. Press the Menu button or OK button, then Scrolling button until the display shows *Set Number*;
- 4. Press the Menu button or OK button, key in the number directly; (If you make a mistake, press the **CLEAR** button to delete digits from the display)
- 5. Press the Menu button or OK button to confirm, and the display return to the previous menu;

#### To enter Baby call mode

- 1. Step 1-2 above;
- 2. Press the Menu button or OK button, then Scrolling button until the display shows *Enable*;
- 3. Press the Menu button or OK button to confirm, and the display return to the standby mode and shows *Baby call*;

Note: you must set the Baby Call number before enable Baby Call.

#### To exit Baby call mode

- 1. In Baby call mode, press the Menu button or OK button, the display shows Press 'C' Quit Baby Call;
- 2. Press Clear button to exit Baby call mode.

#### To change the Baby call number

- 1. Select Settings under menu mode, goes to location HS Set;
- 2. Press Menu button or OK button to select HS Set, Scrolling button locate Baby Call;
- 3. Press the Menu button or OK button, then Scrolling button until the display shows Set Number;

- 4. Press the Menu button or OK button again, the display shows the stored number
- 5. Press the CLEAR button to clear the digits;
- 6. Press the Menu button or OK button to confirm, and the display return to the previous menu;

Note: you should exit Baby Call mode before change the baby call number.

### To Set External Ringer Melody (1-9 melody)

- 1. Select < *Sound* > under *HS Set* mode;
- 2. Press Menu button or OK button to confirm, then Scrolling button to the location *Ext Ring*;
- 3. Press Menu button or OK button and Scrolling button to choose the melody you want to set;
- 4. Then press Menu button or OK button to confirm the choice.

#### **To Set External Ringer Volume (1 - 5 level)**

- 1. Select < *Sound* > under *HS Set* mode;
- 2. Press Menu button or OK button to confirm, then Scrolling button to the location *Ext Vol;*
- 3. Press Menu button or OK button and Scrolling button to choose the volume level you want to set;
- 4. Then press Menu button or OK button to confirm the change.

#### **To Set Internal Ringer Melody (1-9 melody)**

- 1. Select < *Sound* > under *HS Set* mode;
- 2. Press Menu button or OK button to confirm, then Scrolling button to the location *Int Ring*;
- 3. Press Menu button or OK button and Scrolling button to choose the melody you want to set;
- 4. Then press Menu button or OK button to confirm the change.

### **To Set Internal Ringer Volume (1 - 5 level)**

- 1. Select < *Sound* > under *HS Set* mode;
- 2. Press Menu button or OK button to confirm, then Scrolling button to the location *Int Vol*;
- 3. Press Menu button or OK button and Scrolling button to choose the volume level you want to set;
- 4. Then press Menu button or OK button to confirm the choice.

### To Set Key Tone On/Off

Each time you press a key on your handset, you hear a tone. You can turn this off if needed.

- 1. Select < *Sound* > under *HS Set* mode;
- 2. Press Menu button or OK button to confirm, then Scrolling button to the location *Key Beep*;
- 3. Press Menu button or OK button and Scrolling button to set the key beep ON/OFF;
- 4. Press Menu button or OK button to confirm.

#### Auto Talk Function

Normally, you need to press the Call button to answer an incoming call. But with *AUTOTALK* function turned on, when your handset is ringing for an incoming call, you can answer the call by simply lifting the handset from the base unit without pressing the Call button.

#### To Set Auto-Talk Function ON/OFF

- 1. Select <*Auto-talk*> under *HS Set* mode;
- 2. Press Menu button or OK button, and Scrolling button to set Auto-talk On/Off;
- 3. Then press Menu button or OK button to confirm;

**Note**: If you have turned Auto-talk on, do not press the Call button after you've answered a call by lifting the handset, otherwise, you'll disconnect the call.

#### **To Set Handset Name**

- 1. Select *<HS Name>* under *HS Set* mode;
- 2. Press Menu button or OK button to confirm;
- 3. Key in your chosen name;
- 4. Then press Menu button or OK button to confirm;

#### **To change Handset Name**

- 1. Select <*Handset Name*> under *HS Set* mode;;
- 2. Press Menu button or OK button to confirm, the display shows the current name;
- 3. Press the CLEAR button to clear the old name, then key in the new name;
- 4. Press Menu button or OK button to save the change.

### **To Set Language**

You can select the language from the menu up to your preference.

- 1. Select < *Language*> under *HS Set* mode;
- 2. Press Menu button or OK button and Scrolling button to choose the language you prefer;
- 3. Then press Menu button or OK button to confirm the setting

### To Lock /Unlock the Keypad

- Press Menu button and "\* " button consecutively to lock the keypad.
- **Press** Menu button, then key in the PIN (0000) to unlock the keypad.

#### **To Enter Base Settings Mode**

- 1. Select *Setting* under *menu* mode;
- 2. Press Menu button or OK button select *Base Set* and the display shows *Ringer Set*, *Dial Set*, *Barring*, *LCR*, *PIN*, *Default*

#### To Set Base Volume

- 1. Select < *Ringer Set*> under *Base Set* mode;
- 2. Select < *Volume*> under *Ringer Set*;
- 3. Press Menu button or OK button and Scrolling button to select *low / high*;
- 4. Press Menu button or OK button to confirm.

#### To Set Base Melody (1-9 melody)

- 1. Select < *Ringer Set*> under *Base Set* mode;
- 2. Select < *Melody*> under *Ringer Set*;
- 3. Press Menu button or OK button, then Scrolling button to set the melody you prefer;
- 4. Press Menu button or OK button to confirm.

#### **To Set Flash Time**

You can change flash time to short or long.

- 1. Select < *Dial Set*> under *Base Set* mode;
- 2. Select <*Flash* > under *Dial Set*;
- 3. Press Menu button or OK button and Scrolling button to change Flash Time to Long or Short;
- 4. Press Menu button or OK button to confirm

### **To Set Auto Pause**

When you call a number with a pause, the phone waits a few seconds before transmitting the next digits in the dialing sequence. This is useful when you have to dial a number for access to an outside line, or for going into a voicemail system. You are allowed to set one number in Auto Pause.

- 1. Select < *Dial Set*> under *Base Set* mode;
- 2. Select <*Auto Pause*> under *Dial Set*;
- 3. Press Menu button or OK button, then key in PIN (default 0000)
- 4. Press Menu button or OK button, then key in the number you want to set auto pause;
- 5. Press Menu button or OK button to confirm.

#### To Set Dial Mode

You can change dial mode to TONE or PULSE dialing.

- 1. Select < *Dial Set*> under *Base Set* mode;
- 2. Select *<Dial Mode>* under *Dial Set;*
- 3. Press Menu button or OK button and Scrolling button to change dial mode as TONE or PULSE;
- 4. Press Menu button or OK button to confirm.

## **Call Barring Function**

Call barring enables you to restrict or bar certain types of calls from your phone.

#### **To Set Call Barring Number**

- 1. Select < *Barring* > under *Base Set* mode;
- The display shows *BarringNo*, press Menu button, or OK button then key in the PIN (the default PIN is 0000);
  The display shows the numbers from 1 to 5 (the maximum call barring numbers you can set)
- 3. Press Menu button or OK button and then key in the telephone number you want to set call barring.
- 4. Press Menu button or OK button to confirm.

#### **To Delete Call Barring Number**

- 1. See 1-3 step above, press the Scrolling button to select the call barring number you want to delete;
- 2. Then press Menu button or OK button, the display shows the call barring number you set;
- 3. Press Clear button to clear the number;
- 4. Press Menu button or OK button to confirm.

#### Least cost route (LCR) function

With the LCR function, the phone will automatically replace a long number with a comparative short number, to simplify the process of dialing a long number. For example, if the user program to replace "00" with "1790900", then when he dials"006567417211", then the phone will automatically replace the number to be dialed out as "17909006567417211".

#### To Set LCR

- 1. Select <*LCR*> under *Base Set* mode;
- 2. Press Menu button or OK button, and key in the PIN;
- 3. Press Menu button or OK button, the display shows LCR Replace;
- 4. Press Menu button or OK button, the display shows LCRNo.;
- 5. Press Menu button or OK button to confirm, then key in the SHORT number that you want to replace the long number;
- 6. Press Menu button or OK button to confirm, then key in the LONG number;
- 7. Press Menu button or OK button to confirm.

#### **To Change Base PIN**

- 1. Select *<PIN>* under *Base Set* mode;
- 2. Press Menu button or OK button, and key in the original PIN (default PIN:0000) number;
- 3. Then press Menu button or OK button to confirm, and key in New PIN;
- 4. Press Menu button or OK button, then key in New PIN again;
- 5. Press Menu button or OK button to confirm.

#### **Default Settings**

1. Select *<Default >* under *Base Set* mode;

- 2. Press Menu button or OK button, and key in the current PIN number;
- 3. Press Menu button or OK button to confirm, you will hear a beep, then all features will return to their default settings.

## Registration

Your SK7711 is supplied with the handset already registered to the base unit; you shouldn't need to register it. But if you've bought extra handset, you'll need to register each one to your original base unit. Maximum 4 handsets can be registered to one base.

### **To Enter Registration Mode**

- 1. Select *Setting* under *menu* mode;
- 2. Press Menu button or OK button, select *Register* and the display shows *Sel Base*, *Base Sub* and *De-register*.

### To register a Handset

- 1. Press and hold the **Handset locator** button on the base unit for a while, until you hear "beep" sound twice continuously;
- 2. Select *Base Sub* under *Register* mode;
- 3. Press Menu button or OK button, the display shows *BASE 1; BASE 2; BASE 3; BASE 4;*
- 4. Press Scrolling button to scroll through the base, and press Menu button or OK button, then enter base PIN (Default:0000), and press Menu button or OK button to confirm;
- 5. After a while, when the handset finds the base unit, it goes back to the standby mode.

#### To Select a Base

If your handset has been registered to more than one base, you are allowed to select the base you are about to use.

- 1. Select Sel Base under Register mode;
- 2. Press Menu button or OK button, the display shows *BASE 1; BASE 2; BASE 3; BASE 4;*
- 3. Press Scrolling button to select one base, and press Menu button or OK button to confirm.

### To De-register a Handset

You may need to do this if you have more than one handset registered to your base unit and you need to replace a faulty handset.

- 1. Select *<de-register>* under *Register* mode.
- 2. Press Menu button or OK button, then key in the PIN (default 0000).
- 3. Press Menu button or OK button, then key in the number of the handset you want to de-register.
- 4. Press Menu button or OK button to confirm.

Note: You cannot de-register the handset you are currently using.

# **Extra Setting**

### To Set Time /Date

- 1. Select < *Time/Date* > under *EXTRA* mode;
- 2. Press Menu button or OK button, then key in the date;
- 3. Press Menu button or OK button to confirm, key in the time;
- 4. Press Menu button or OK button to save the setting.

### To Set Alarm Time

- 1. Select *EXTRA* under menu mode;
- 2. Select < *Clock Set* > under *EXTRA* mode;
- 3. Press Menu button or OK button, then press Scrolling button to goes to location ON;
- 4. Press Menu button or OK button, then key in the time;
- 5. Press Menu button or OK button to save.

Note: You are allowed to stop the alarm clock by pressing any button.

## **Skype Function**

### To Make Skype<sup>™</sup> Call from Contact List

In standby mode press Scrolling up key to enter the contact list directly, or

- 1. Select *Skype* under menu mode;
- 2. Select < *Contacts* > under Skype mode;
- 3. Press Menu button or OK button, then the display shows the Skype<sup>TM</sup> user list Skype<sup>TM</sup> online status:
  - SkypeMe
  - Online
  - Busy
  - Away
  - SkypeOut
  - Offline
- 4. Press Scrolling button to select the record you wish to call;
- 5. Press Call button to place a Skype<sup>™</sup> call.

**Quick Search:** This function enables you to speed search the list by inputting the initial letter or number of the list you look for. For example, if you would like to search a user namely "Linda" in your contact list, press "5" key, and then "J K L j k 1 5" box will be displayed on the screen. Press "5" key continuously until you select "L". Then it would perform search for you.

### To View the full name of the contact

If the number of the characters of your contact is more than 6, the display cannot show the whole full name, you can follow the instruction as shown below to check the full name:

- 1. Select *Skype* under menu mode;
- 2. Select < *Contacts* > under Skype mode;
- 3. Press Menu button or OK button, then the display shows the Skype<sup>TM</sup> user list;
- 4. Press Scrolling button to select the record you want to view;
- 5. Press OK button to view the full name of the contact.

#### To Send Voicemail

You are allowed to send voicemail to the contacts who have subscribed the  $Skype^{TM}$  voicemail service.

- 1. Select *Skype* under menu mode;
- 2. Select < *Contacts* > under Skype mode;
- 3. Press Menu button or OK button, then the display shows all the Skype<sup>™</sup> user list;
- 4. Press Scrolling button and Menu button to select one record you wish to send voicemail;
- 5. Press Scrolling button to select *VoiceMail*, press Call button, now you are allowed to leave the voicemail after the greeting.
- 6. Press End button to send this voicemail.

#### To Listen to Voicemail

You have to buy a Skype<sup>™</sup> voicemail subscription to use this service. See more at <u>www.skype.com</u>.

- 1. Select *VoiceMail* under menu mode;
- 2. Press Menu button or OK button, then the display shows all the received voicemails;
- 3. Press Scrolling button to select the voicemail you want to listen to, press OK button to check the detail; (New voicemail is marked with "OO")
- 4. Press Call button to listen to the voicemail.

#### To Make Skype<sup>TM</sup> Call from Skype<sup>TM</sup> Historic Call logs

- 1. Select *Skype* under menu mode;
- 2. Select < *History* > under *Skype* mode;
- 3. Press Menu button or OK button, then the display shows all the Skype<sup>TM</sup> Call logs.
- 4. Press Scrolling button to select the record you wish to call;
- 5. Press Call button to place a Skype<sup>™</sup> call.

You are also allowed to send voicemail to users here.

### **To Set User Status**

- 1. Select *Skype* under menu mode;
- 2. Select < *User Status* > under *Skype* mode;
- 3. Press Menu button or OK button, then the display shows the selection status;
- 4. Press Scrolling button to select the status you wish to set;
- 5. Press Menu button or OK button to save.

# **Resetting the system**

If you have set a PIN and forgotten it, you need to reset the system. The PIN will be reset to 0000. If you reset the system, you will lose all stored information (including numbers in memory) and all features will return to their default settings. You need to register the handset to the base unit again.

While you are resetting the system, you should disconnect the telephone line cord from the back of the base unit, so you won't be interrupted by incoming calls. To reset the system without the PIN:

- 1. Disconnect the power lead from the back of the base unit
- 2. Press and hold the **HANDSET LOCATOR** button in the base unit, at the same time connect the power lead into the back of base unit. Release the **LOCATOR** button after you hear "beep" sound for five times. The IN USE light on base unit lights during this whole process.
- 3. After 2~3 seconds, you can hear "beep" sound for two times again and the IN USE light goes off;
- 4. Disconnect the power lead from base. Reconnect and you will hear a confirmation tone from the base unit.

## **Intercom and transfer**

### To Make an Intercom Call

- 1. Press the INT key. You will hear Dial tone;
- 2. Key in the number of the other handset
- 3. On the other handset's display, your number appears, and the INT symbol flashes. Then the other handset user presses the Call button to connect the call.

For details of how to change the ringing melody and volume for intercom calls, see "INT MELODY" and "INT VOLUME" under "HANDSET SETTING" part.

#### To End an Intercom Call

• Press the Call button on your handset. The other person will hear Busy tone, and also need to press the End button to hand up.

# To transfer the outside call to another handset (if you have two or more handsets):

- 1. Press the INT key and key in the number of the other handset.
- 2. The outside call is put on hold. When the other handset answers, you can speak to the user. If the other handset does not answer, you can get back to the outside call by pressing the INT button again.

# To transfer the outside call to another outside phone (Network Depending):

- 1. Press the Recall button and key in the call number you want to transfer.
- 2. The outside call is put on hold. When the call answers, you can speak to the user, then press the End button to hang up and transfer the call.

## Troubleshooting

#### Always check first that:

- You have followed the steps listed on pages to install and set up your SK7711.
- All connects are firmly inserted in their sockets.
- Mains power is switched on at the socket.
- The handset's batteries are correctly and securely installed, and are not run down.

If you experience difficulties with the working of your SK7711, refer to the advice given below.

# After mount the CD-ROM provided into your PC CD ROM Drive, the installation does not auto run.

Look for the CD-ROM icon under PC "My computer" and double click to enter the installation interface manually and select the setup icon.

The installation CD Graphic User Interface will appear on your screen.

Please follow the setup in the wizard and the driver should be able to install successfully.

If you still can't enter the installation interface, please check whether the CD-ROM or PC CD ROM Drive is broken. If yes, contact your supplier immediately.

#### I cannot make or answer calls.

- Check that the base unit's mains power adapter is plugged in and power is switched on. The base unit needs mains power for normal operation of the phone-not just charging the batteries.
- Make sure you are using the telephone line cable that was supplied with your SK7711. Other telephone line cables might not work.
- Move the handset closer to the base unit.
- Check the batteries level symbol on the display. If it is low, replace the handset on the base unit or charger pod to recharge the batteries.
- Switch off power at the mains socket, wait for a few seconds and then switch back on. This may solve the problem.
- If you still can't make calls, try re-registering the handset.

#### When I place Skype<sup>™</sup> call, there is no sound.

- Check the network.
- Check Skype<sup>™</sup> interface by following way. Click Tools at the Skype<sup>™</sup> interface menu bar and select *<Options>*. Then select *<Sound Device>* to enter configuration page. Select SK7711-A in *<Audio In>*, *<Audio Out>* and *<Ringing>* dropdown menu. (After setting, headset cannot be use for communication).

#### I cannot enter Skype<sup>TM</sup> Contact List

- Make sure Skype<sup>™</sup> software is activated in your PC. If so, restart.
- Check the connection between the base and your PC and try to connect the two again.

#### When I press keys on the handset, nothing happens.

- Make sure the batteries are fitted in your handset. If the batteries level symbol on the display shows "low", recharge the batteries.
- Check whether there's a key symbol on the display. If so, the keypad is locked. Turn to the user manual to find out how to unlock it.

# When I press keys on the handset, digits appear on the display, but I can't make an outside call.

- Call barring may have been set, see the user manual for more information.
- Try moving the handset closer to the base unit.
- Try a different position for the base unit-perhaps higher, or further from other electrical equipment.

#### The phone does not ring

- Check that the base unit's mains power adapter is plugged in and power is switched on. The base unit needs mains power for normal operation of the phone-not just charging the batteries.
- Make sure you are using the telephone line cable that was supplied with your SK7711. Other telephone line cables might not work.
- Check that you have set the ringer volume to off. See the user manual for more information.
- Check that the total REN value of all equipment connected to your telephone line is no more than 4. Disconnect one or more telephones and see whether that helps.

#### The base does not ring.

- Check that the base power is ON, and the base ringer is set ON.
- Check that the line cord is correctly fitted and undamaged.

#### The PC Sound comes out from incorrect Sound Card.

- It only happens if the PC installed two or more Sound Cards.
- You can re-map the sound card devices by following way. Enter the <Control Panel> and select <Sounds and Audio Devices>. Choose the <Audio> Tab. And then you can re-map your sound card setting on the Sound playback and Sound recording.

#### The CHARGE light on the base unit does not come on.

- Check the handset is properly stationed.
- Check the connections between the base unit and mains power socket.
- Clean the batteries charging contacts with a dry cloth.

#### When I press the CALL button, I hear a loud noise.

• The strange noise is caused by interference. Disconnect the mains power lead from the back of the base unit, and then wait for 30 seconds before reconnecting it.

#### There is 'beep' sound while I am on a call.

- You may be going out of range of the base unit. Move closer, or your call may be cut off.
- Check the Batteries Level symbol on the display. If it is low, recharge the batteries.

#### The Caller Display feature isn't working.

- You need to subscribe to the Caller Display feature from your service provider.
- The caller may have withheld their number, or they may be calling from a network that does not transmit the Caller ID (for example, it may be an international call).

#### The handset's batteries are running low within an hour or two.

- Before you used the handset for the first time, you should have left it on the base unit for up to 15 hours to charge the batteries fully.
- You may need to replace the batteries.

#### I cannot transfer a call.

- Make sure the other handset is within range of the base unit, and is not busy on a call.
- Make sure you are keying in the correct number for the other handset.

#### No display on LCD screen.

• Make sure the batteries have power.

#### I cannot register handset to base

- Make sure the number of handset registered to base is less than 4.
- Check that the base unit is not near other electrical equipment, such as TV or computer

# **Technical details**

## Full DECT GAP Compatible system

Frequency range	1.88 to 1.9 GHz
Channel bandwidth	1.728 MHz
Modulation	GFSK
Operating range	Up to 300 m outdoors; Up to 50 m indoors
Operating time	Standby time: 100 hours Talking time: 10 hours
Temperature range	Operating $0^{0}$ C to $40^{0}$ C Storage -20 <sup>0</sup> C to $60^{0}$ C
Electrical power	Handset 2 x 1.2 V 750 mAh Ni-MH, Rechargeable battery cell Base unitinput 230 V AC, 50 Hz; output DC 9 V, 1000 mA.
PABX compatibility	Timed break recall: 100 ms for short flash; 250 ms for long flash Pause length: 3 seconds Signaling type: DTMF (dual-tone multi-frequency) Pulse dialing
Humidity	10%~70%(non-condensing)

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# **Declaration of conformity**

The SK7711 complies with the essential protective requirements and objectives of:

- EC R& TTE Directive 1999/5/EC
- EC Low Voltage Directive 73/23/EEC
- EC EMC Directive 89/336/EEC

And conforms to the following relevant harmonized standards:

- TBR 10:1999
- TBR 22:1997
- TBR 38:1998
- EN 301406 V1.5.1:2003
- EN 301437 V1.1.1:1999
- EN 301489-01 V1.4.1:2002
- EN 301489-06 V1.2.1:2002
- EN 60950-1:2001