

Shiro



• User Manual •

SK9500

Communicate with Style & Clarity

Depending on different models, not all features may be available in this general manual.

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Introduction

■ Overview

Thank you for purchasing our Skype DECT product. With the SK9500 you can make landline calls and Internet calls using Skype™, SkypeOut and SkypeVoice mail.

- A landline call is a call between two telephone line subscribers.
- A Skype™ call is between two registered Skype™ users. These calls are free of charge.
- A SkypeOut call is made via the Internet to an ordinary telephone number anywhere in the world using the Skype™ software.
- Skype Voice mail allows you to send and receive voicemail messages and record a greeting.

This user manual describes how to install, configure and troubleshoot the cordless phone with Skype model SK9500 .

■ Features

Key Features

- Access Skype network without even turning on the PC
- Proven DECT technology to deliver clear digital communication
- Incorporate most of Skype feature like Voicemail, Call Forwarding, SkypeOut/In services
- Dual-phone: Calling on Skype and landline is on the same handset
- Handsfree Speakerphone / LCD Backlight / Keypad Backlight enhanced features

Call Features

- 1.5" color LCD with Skype GUI
- Skype buddy list
- SkypeOut/In support
- Call forwarding from Skype to landline
- Skype Voicemail
- Call Waiting
- Skype User profile
- Handsfree Speakerphone
- LCD backlight

Installation and Basic Functions

■ Package Content

The contents of your product should contain the following items. For any missing items, please contact your dealer immediately.

- 1 cordless SK9500 handset
- 1 SK9500 base
- 1 power supply for the base station
- 1 Ethernet cable
- 1 telephone cable
- 2 batteries (AAA; rechargeable)
- 1 User Manual
- 1 Easy Start Guide

■ The Handset and Base Unit at a glance

Left Key

Press to enter menu and sub-menu mode;
Press to confirm selection;
With the key “*” to lock or unlock the keypad;

Call / Recall Key

Press to begin and answer a telephone call.

You can activate Recall function if your phone is connected to a PABX, or if you use Select Services.

Press to transfer an outside call to another phone.

Scrolling Key

Press during programming to move through the menu;

Press during a call to change the volume in the earpiece.

Speakerphone Key

Press to turn the speakerphone ON/OFF

Charge Light

The CHARGE light comes on when the handset's batteries are being charged.



Note: Before you can use the handset to make calls for the first time, you will need to fit and fully charge the batteries for 15 hours.

Right Key

Press to enter phonebook menu;

Press during programming to go back to the previous option;

Press to clear digits from the display.

End /On-Off Key

Press to end a telephone call.

Press and hold 2-3 seconds to switch the handset on / off ;

INT Key

Press to make an intercom call (if you have more than one handset).

Handset Locator Button

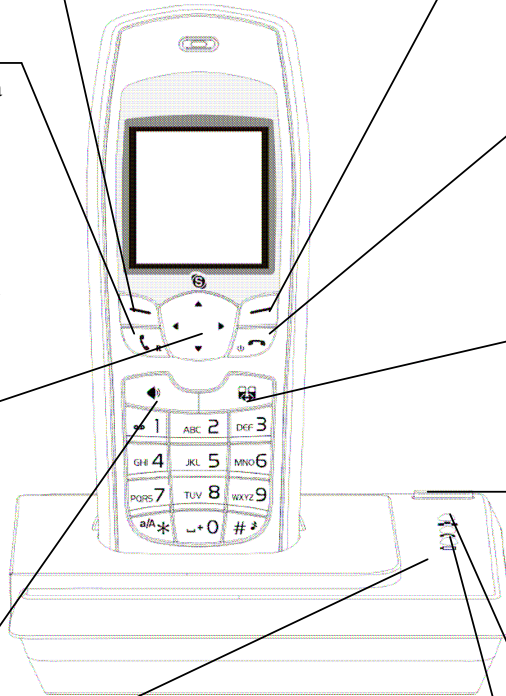
Press this to make the handset ring, if you cannot remember where you put it, press it again to stop the handset ringing.

Network Light

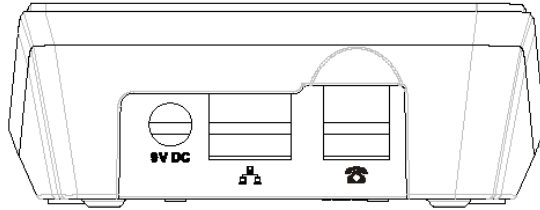
The Network light comes on when you have a connection to the Ethernet.



In Use Light

The IN USE light comes on when you place calls.

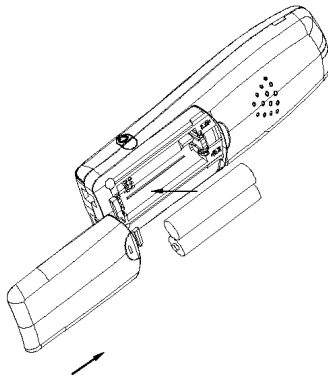


■ How to Install the Base



1. Connect  on the base to a LAN (Local Area Network) port on your broadband connection (modem, router, hub, switch etc.) using the provided Ethernet cable.
2. Connect the power adapter to an active power outlet and connect the power port on the base to the power adapter (9V, 500 mA).
3. Connect  on the base to a telephone socket (if available) using the provided telephone cable.

■ How to Install the Handset



1. Push the top of the battery compartment cover on the back of the handset downwards.
2. Insert the two batteries provided with the handset making sure that the plus and minus ends are facing the same way as shown in the illustrations on the sides of the battery compartment.
3. Slide the battery compartment cover shut.

■ Important Safety Information

People with a heart pacemaker should consult their doctor before using the telephone.

If you wear a hearing aid, you should note SK9500 works by transmitting radio waves between base and handset that may cause a humming noise.

1. **DO NOT** clean any part of your phone with benzene, thinner or other solvent chemicals, which may cause permanent damage to your phone. This damage is not covered by the Guarantee. When necessary, clean it with a damp cloth. Cleaning it with a wet cloth may give you an electric shock.
2. **DO NOT** use this equipment in places where volatile or explosive materials may be present.
3. **DO NOT** let the base unit get wet. Electrical equipment can cause serious injury if used while you are wet or standing in water. **NEVER** use your phone during a thunderstorm. Unplug the base unit from the telephone line and the mains socket when there are storms in your area. Damage caused by lightning is not covered by the Guarantee.
4. The SK9500 will produce a certain amount of heat during operation. For this reason it is recommended that this equipment is **NOT** placed in direct contact with antique, veneered or delicate furniture surfaces.
5. **DO NOT** dispose batteries with normal household waste, never burn them, or put them where they could get punctured.
6. The SK9500 DECT phone emits radio signals which could interfere with other electronic equipment, computers, radio, TV set, clock radio alarms, etc. A distance of at least one meter should be maintained between SK9500 base station and other equipment. This will minimize the risk of such interference.
7. When you do not need to carry your handsets around, leave them on the base unit or charger pod, to keep the batteries charged.
8. If you hear a warning tone as move around during a call, and/ or the sound in the earpiece becomes faint or distorted; you may be going out of range of the base unit. Move nearer to the base unit within 20 seconds, until the tone stops. Otherwise your call may be cut off.
9. The base unit should be placed on a level surface, in a position where:
 - The mains adapter plug will reach a 230 V AC switched mains supply socket; never try to lengthen the mains power cable.
 - The telephone cable will reach your telephone line socket or extension socket.
 - It is not close to another telephone, this can cause radio interference.

- It is not close to a sink, bath or shower, or anywhere else where it might get wet.
- It is not close to other electrical equipment, fridges, washing machines, microwave ovens, TVs, fluorescent lights, etc.

Caution! Risk of explosion if an incorrect type replaces battery. Dispose of used batteries according to the instructions.

■ Getting Started with Skype

Before signing-in, the LCD will display two sentences one after another:










1. Connecting ATA...: It means that the SK9500 is obtaining IP address. This will take a few minutes.
2. Connecting Skype...: It means that The SK9500 is connecting to the Skype server.

When these two sentences disappear one by one, the IP address is obtained and the Skype server is connected successfully. Now you are allowed to sign-in the Skype account manually, or the account will sign in automatically. This depends on the style you set for signing in, for more information please refer to **To Choose Auto or Manual Sign In**.


You can configure your SK9500 with an existing Skype account during the first-time installation or you can optionally create a new Skype account. You only need a Skype username and password defined by you to create a new account.


Create a New Skype Account

If you do not have a Skype account, follow the instruction below:

1. In standby mode, press  to enter Sign-in page;
2. Use  up / down to highlight **Create new account**, press  to select this item;
3. Use keypad to enter the Skype name, press  to clear the incorrect character, press  to confirm your input.
4. Use keypad to enter the password, press  to clear the incorrect character, press  to confirm the input, you are asked to repeat the password by entering it again.
5. You are then directed to the Skype Agreement, use  up / down to read the entire text, then press  to accept.










Notes:

1. Press  continuously to switch between the input methods, abc (lower case), ABC (upper case), 123 (digit), Abc (all).

2. Press  to input punctuation marks when entering your Skype account.
3. Skype names can be 6 to 32 characters. You can use any mix of upper and lower case characters, numbers and punctuation marks. You cannot use spaces and your name cannot begin with a number or punctuation mark. If the name is already in use, you will be prompted to try another name.
4. Password can be 4 to 20 characters. You can use any mix of upper and lower case characters, numbers and punctuation marks. Your password cannot begin with a number or punctuation mark, and it cannot be the same as your Skype name.
5. Please be patient as the creation of your Skype account may take several minutes to perform.

To Sign in to Skype

When you already have a Skype account, you can sign in to Skype directly.







1. In standby mode, press  to enter Sign-in page;
2. Use  up / down to highlight **Sign in to Skype**, press  to select the entry;
3. Use keypad to enter the Skype name, press  to clear the incorrect character, press  to confirm your input.
4. Use keypad to enter the password, press  to clear the incorrect character, press  to confirm the input;
5. You are now asked whether you want to save your Skype name and password for automatic sign-in, press  to accept,  to decline.

Notes:

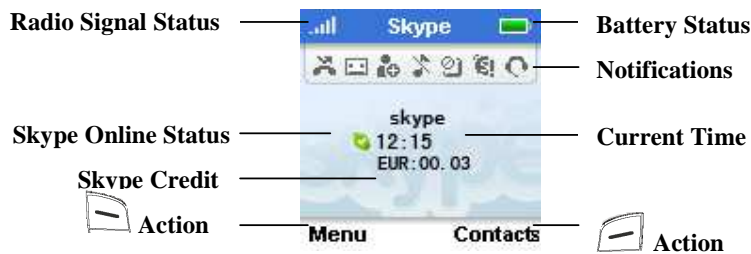
6. Skype does not allow emergency calls. Such calls are always routed to the landline connection. Therefore it is important that you set the correct landline country. Do not forget that your SK9500 has to be connected to a power outlet in order to work. Your SK9500 will not function during a power failure.
7. For input methods please refer to the notes of **Create a New Skype Account**.
8. Please be patient as synchronization of Skype contacts might take several minutes.
9. If you have accepted the automatic sign-in, the account will sign in without any prompting every time. For signing in another account, please refer to **To Choose Auto or Manual Sign In**.














To Sign out of Skype



If you do not want to use Skype functions or you would like to sign in another Skype account, you should sign out the current Skype account.

1. In standby mode, press  to enter the main menu.
2. Use  up / down and  to select *Status*;
3. Use  up / down and  to select *Sign out*;
4. Press  again to confirm your choice.









Main Display



Radio Signal Status	Indicates the strength of the radio signal.  Radio signal level.  No radio signal.
Battery Status	Indicates the status of the battery.  Low level.  Partially charged.  Fully charged.  Charging.
Skype Online Status	 Online  Skype Me  Away  Not Available  Do Not Disturb  Invisible  Offline





Current Time	Shows the current time you set.
Skype Credit	Your current Skype credit balance.
 Action	Left soft key Selects the current menu item or confirms a setting, depending on the current screen.
 Action	Right soft key Cancels the last action or returns to the previous screen, depending on the current screen.

More notification symbols sometimes displaying on the SK9500 LCD:



	Missed calls
	New voicemail
	Exchange contact details request.
	Silent mode is active.
	Headset connected.
	Keypad locked.
	Skype credit is nearly expiry.
	The speakerphone is on.






Main Menu

The Main Menu provides all your Skype and SK9500 settings.

1. In standby mode, press  to enter the main menu.
2. Use  up / down to highlight one of the items, press  to select,  to go back to the standby mode.












The main menu table:

 Contacts	Your contact list and the current Skype status of your contacts.
 History	All calls, missed calls, incoming calls, outgoing calls, Landline calls, voicemails, contacts requests.






 Status	Change status, My profile, Sign out
 Add Contact	Adds a Skype user or a SkypeOut number to your contact list.
 Search	Searches Skype users on line.
 Services	Allows you to view Skype credit, SkypeIn and Skype voicemail status.
 Settings	Settings for Network, General, Call divert, Privacy, Tones, Time and Date, Cordless Settings, Phone Settings and information.



■ Adding Contacts

To Add a Skype Contact















1. In standby mode, press  to enter the main menu;
2. Use  up / down to highlight *Add Contact*, press  to select;
3. Press  to select *Skype*;
4. Use the keypad to enter the Skype name, press  to delete incorrect characters before you press ;
5. You are asked if you let the account you add see you when you are online, press  to accept, press  to decline.
6. The account has been added to your contacts list. Press  to confirm, or press  to accept to send an authorization request.
7. Press  to send the authorization request.

To Add a SkypeOut Contact

1. In standby mode, press  to enter the main menu;
2. Use  up / down to highlight *Add Contact*, press  to select;
3. Press  up / down and  to select *SkypeOut*;

4. Use the keypad to enter the full phone number for use with SkypeOut, press  to delete incorrect characters before you press . SkypeOut numbers (even local numbers) must be entered in the following format: “+” followed by “country code”, “area code” and “number”.

To Search for a Skype User



1. In standby mode, press  to enter the main menu;
2. Use  up / down to highlight *Search*, press  to select;
3. Use the keypad to enter a Skype name or a full name or an email address, press  to search; press  again to stop or  to cancel searching if needed.
4. The display shows all the matched accounts, use  up / down to highlight your preferred one, press  to select;
5. Press  to select *Add to contacts*.
6. You are asked if you let the account you add see you when you are online, press  to accept, press  to decline.
7. The account has been added to your contacts list. Press  to confirm, or press  to accept to send an authorization request.
8. Press  to send the authorization request.

■ Making and Answering Calls


The procedures for making and receiving calls apply to any type of calls — Skype-to-Skype calls, SkypeOut calls and SkypeIn calls. Furthermore, you can use your phone for landline telephony.

In standby mode, press any button on keypad except “Talk” button to make the backlight come on before enabling any function. (It means 1st press to turn on the backlight, 2nd press to activate the function button. This is correct for all buttons except for “Talk” button.)

To Answer a Call


- Press  to answer a call or
- Press  to answer a call or

- When the AUTO TALK is turned on, you can simply answer the call by lifting the handset from the base unit (see *AUTO TALK* part).



Press  during an active call to turn the speakerphone on, press again to turn the speakerphone off.

To Reject a Call

You are not allowed to reject a landline call.


- Press  to reject a call before answering it.




To End a Call


- Press  or  to hang up.


To Make a landline Call


Dial number from idle screen directly.

Use  to place call:

1. Input the telephone number you want to dial, press ;
2. Press  up / down and  to select *Landline*.

Use  to place call:

1. Input the telephone number you want to dial;
2. When your preferred line is set to *Always landline*, press  to make a landline call directly;

When your preferred line is set to *Always ask*, press  up / down and  to select *Landline*;

When your preferred line is set to *Always SkypeOut*, you can't use  to place landline call. (Refer to **To set the preferred line** for more information)


Note:





For Landline Calls, there is no prefix required, such as “+” or “00”, you can dial the number directly.


To Make a SkypeOut Call







SkypeOut allows you to use your Internet connection to call ordinary telephones and mobile telephones worldwide. Requires the SkypeOut service from Service Provider for landline calls first.

Dial number from idle screen directly.

Use  to place call:









1. Press and hold  until a “+” appears on the display, input the country code, then the telephone number, press ;
2. Press  up / down and  to select *SkypeOut*.

Use  to place call:



1. Press and hold  until a “+” appears on the display, input the country code, then the telephone number, press ;
2. When your preferred line is set to *Always SkypeOut*, press  to make a SkypeOut call directly;
When your preferred line is set to *Always ask*, press  up / down and  to select SkypeOut;
When your preferred line is set to *Always Landline*, you can't use  to place SkypeOut call. (Refer to **To set the preferred line** for more information)







To Call a Skype™ User

Make sure the Skype™ user is available in your Skype Contact list and is online. Otherwise, add the online Skype™ user name you wish to call to the Contacts list first. It will automatically appear in your phone's Skype list. To call a Skype™ user:










1. In standby mode, press  to enter the main menu; press  to select *Contacts*, the display shows the stored names;
2. Or press  to enter the Contacts menu in standby mode;
3. Press  up / down to highlight your preferred contact, press  to select;
4. Press  again to select *call*;
5. Press  up / down and  to select your preferred number (**Skype, Mobile, Office, Home**).

To Make a Call from Contacts

1. In standby mode, press  to enter the main menu;
2. Press  to select *Contacts*, the display shows the stored names;

3. Press  up / down to highlight your preferred contact, press  to select;
4. Press  to select *Call*;
5. If you select a Skype account, press  again to call; if you select a landline number, press  and  to select *Landline* or *SkypeOut*.











To Make a call from Call Logs

1. In standby mode, press  to enter the main menu;
2. Press  to select *History*, the display shows *All calls*, *Missed calls*, *Incoming calls*, etc;
3. Press  up / down to highlight your preferred call logs, press  to select;
4. Press  up / down and  to select the number you want to call;
5. Press  to select *Call*;
6. When the selected log is a Skype account, press  up / down and  to select your preferred number (**Skype, Mobile, Office, Home**).

Note:

You are also allowed to dial a landline number from the call logs by selecting Landline calls (Received call, Dialed call, Missed call) under History mode.






To make a call From Network

1. In standby mode, press  to enter the main menu;
2. Press  up / down and  to select *Search*;
3. Use the keypad to enter the full name or Skype name or email address you want to search, press  to confirm;
4. The display shows all the matched accounts, use  up / down to highlight one, press  to select;
5. Use  and  to select *Call*.
6. Press  up / down and  to select your preferred number (**Skype, Mobile, Office, Home**).

To Set Earpiece Volume

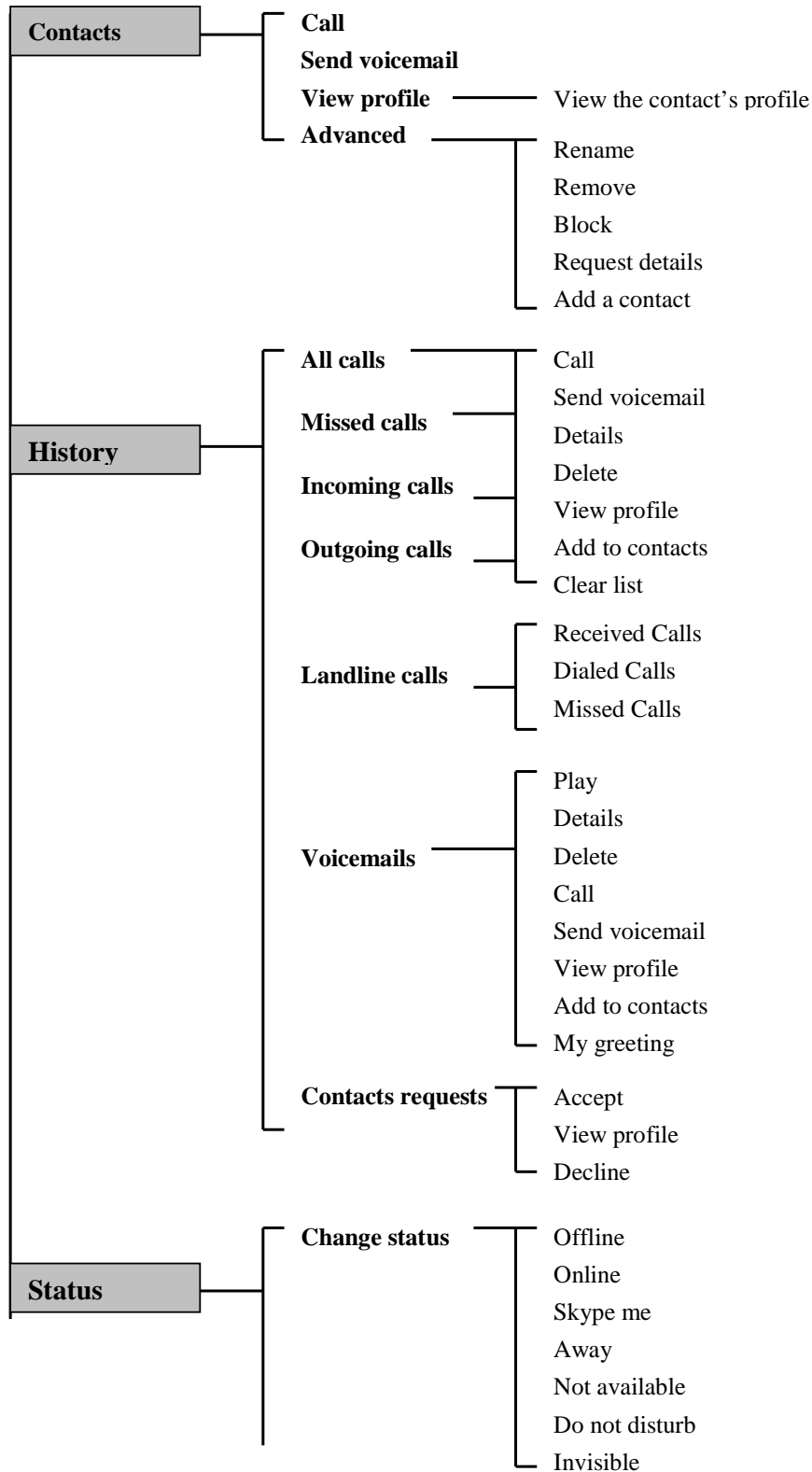
- During an active call, you just press  up/down to adjust the volume of the earpiece, press  to confirm.

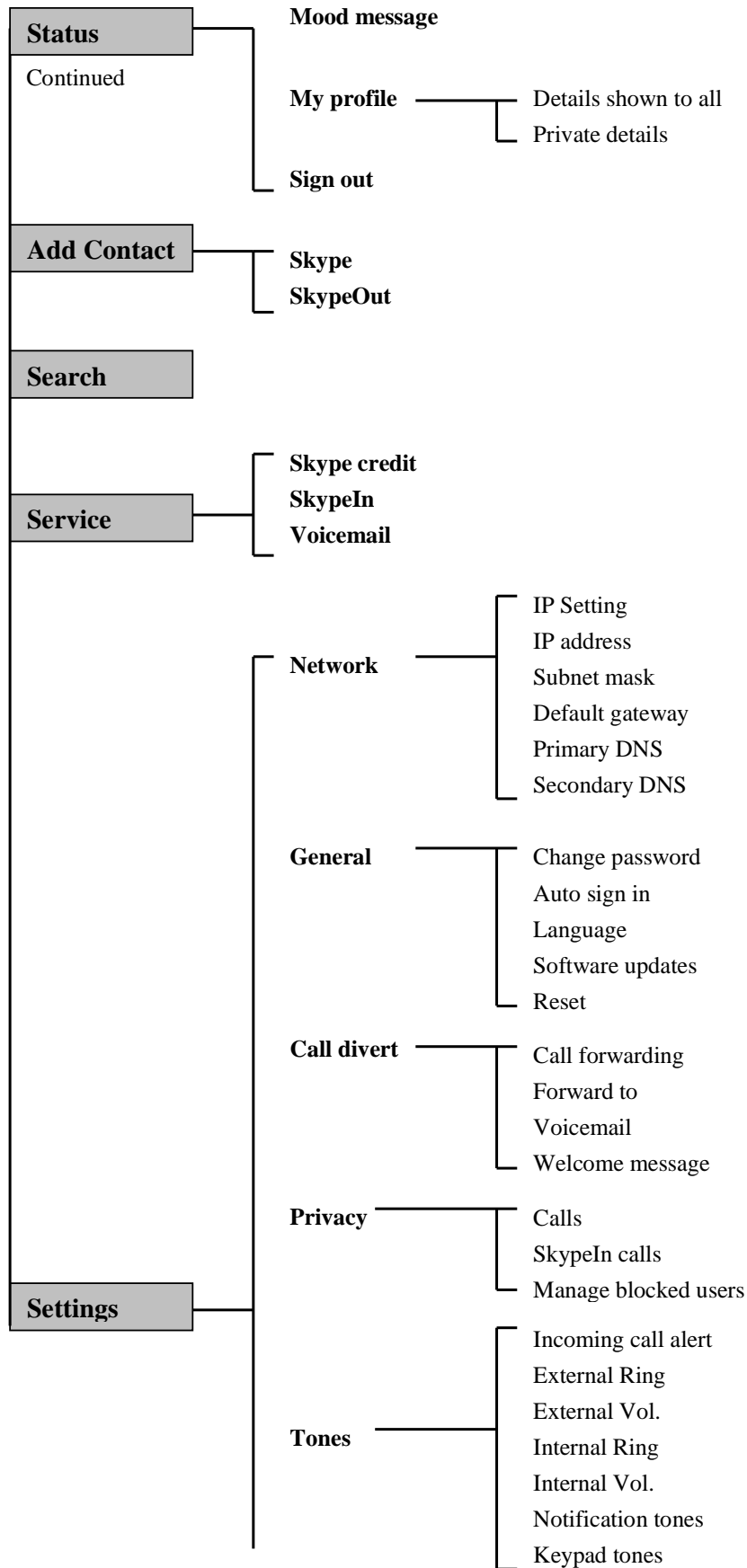
To Mute the Mouthpiece

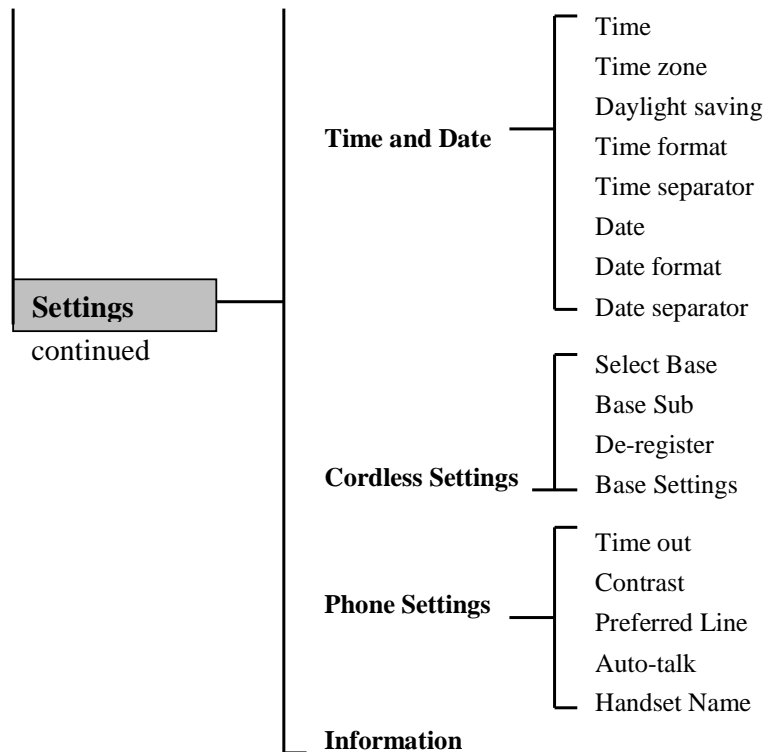
1. Press  during an active call;
2. Press  to select *Mute microphone*, this prevents the person on the active call from hearing what you or someone else in the room is saying;
3. To cancel the Mute function, press  during the active call, use  up/down and  to select *Unmute microphone*

Advanced Functions

■ Menu Structure of SK9500















■ Skype Settings

To Change Your Online Status







Your online status can be seen by all Skype contacts authorized by you. For more on this, please see **Main Display** in the **Installation and Basic Functions** section. For more on authorizations, please refer to **Exchange Contact Details Request** in this section of the manual.

1. In standby mode, press  to enter the main menu; use  and  to select *Status*, then use  and  to select *Change status*;
2. Or in standby mode, use  up key to enter the Status menu;
3. Use  and  to select your preferred status.

To Set Your Mood Message



















You must be signed into Skype to set your mood message.


1. In standby mode, press  to enter the main menu;

2. Use  and  to select *Status*;
3. Use  and  to select *Mood message*;
4. Use your keypad to enter the mood text, press  to clear the characters you want to delete;
5. Press  to confirm.

To Change Your Skype Profile











You must be signed into Skype to change your Skype profile.

6. In standby mode, press  to enter the main menu;
7. Use  and  to select *Status*;
8. Use  and  to select *My Profile*;
9. Use  and  to select your preferred profile (**Details shown to all, Private details**).
10. There are two modes for you to edit your profile:
 - In **Details shown to all**, press  and  to select your preferred setting. (**Skype name, Full name, Gender, Birthdate, Country/Region, State/Province, City, Language, Home phone, Office phone, Mobile, Home page, About me**).
 - a) In **Skype name**, please note that you cannot change your Skype name here.
 - b) In **Full name**, use the keypad to enter your data.
 - c) In **Gender**, use  to select (**Unspecified, male, female**).
 - d) In **Birthdate**, enter the date using the keypad, press  to confirm.
 - e) In **Country/Region**, use  and  or just  to select (Afghanistan->Zimbabwe).
 - f) In **State/Province** and **City**, use the keypad to enter your data, press  to confirm.
 - g) In **Language**, use  and  or just  to select (English->Chinese).
 - h) In **Home phone, Office phone, Mobile, Home page**, and **About me**, use the keypad to enter your data.
 - In **Private** you can enter your e-mail address. The address will not be shown to other Skype users and is merely used for the search function: Save your private e-mail address in **Private**, and users who know this address will be able to find you by searching for it on Skype.

- a) In private, when there are existing email addresses press  to select options (**edit, Remove, Add**).










To Change Your Password

You can change your Skype password here.

1. In standby mode, press  to enter the main menu;
2. Use  and  to select *Settings*;
3. Use  and  to select *General*;
4. Use  and  to select *Change password*;
5. Use the keypad to input the old password, press  to confirm;
6. Use the keypad to input the new password, press  to confirm;
7. Repeat the new password, press  to confirm.

To Choose Auto or Manual Sign In









Your first sign-in has to be manual, but after that you can activate *Automatically sign in* and sign in to your Skype account automatically, in case you should turn off the base station. If you activate *Prompt for password*, you have to enter your Skype password every time you sign in.

1. In standby mode, press  to enter the main menu;
2. Use  and  to select *Settings*;
3. Use  and  to select *General*;
4. Press  to select *Auto sign in*;
5. Use  and  or just  to select your preferred sign-in mode. (**Automatically sign in, Prompt for password**)

To Create a Personal Voicemail Greeting

Skype voicemail has a default voicemail greeting. You can also create your personal welcome greeting, which will be played back to people calling you when you are unable to answer the call.

1. In standby mode, press  to enter the main menu;













2. Press  and  to select *Settings*;
3. Press  to select *Call divert*;
4. Press  and  to select *Welcome message*;
5. Press  to enter the options;
6. Press  and  to select *Record new*, and select *Play* to listen to the message.

Note:

You have to buy a Skype voicemail subscription to use this service. See more at www.skype.com.








To Listen to Your Voicemail

Callers can leave a message for you. Whenever someone sends you a voicemail, the message **You have 1 new voicemail** will be displayed on your SK9500

1. In standby mode, press  to enter the main menu; press  and  to select *History*; press  and  to select *Voicemails*;
2. Or press  to enter Voicemail menu under standby mode;
3. Press  and  or just  to select the voicemail you desired to listen to;
4. Press  and  or just  to select one option (**Play, Details, Delete, Call, Send voicemail, View profile, Add to contacts, My greeting**).

To Set Privacy





You can specify which kinds of Skype and SkypeIn calls you want to accept.

1. Press  and  to select *Settings* under main menu mode;
2. Press  and  to select *Privacy*;
3. Press  to select *Calls*, you are allowed to select *Anyone, Only my contacts, Only if details shared*. Press  and  to select one you prefer.

Anyone: All Skype users can call you, even users not on your Contact list.

Only my contacts: Skype users can call you only if they are on your Contact list.





Only if details shared: Only Skype users authorized by you can call you.

4. Or press  and  to select *SkypeIn calls*, you are allowed to select *Anyone*, *Known numbers*, *Only my contacts*. Press  and  to select one you prefer.

Anyone: You can receive calls from anyone calling your SkypeIn number.











Known numbers: Only SkypeIn calls providing a Caller ID will be accepted.

Only my contacts: Only SkypeOut contacts on your Contact list can call you.

5. Or press  and  to select *Manage blocked users*, you are allowed to view the blocked users. Press  and  to unblock the user you prefer.

Notification

You can choose whether you want to be alerted by a tone whenever you receive a voicemail or an authorization request.






1. In standby mode, press  to enter main menu;
2. Press  b and  to select *Settings*;
3. Press  and  to select *Tones*;
4. Press  and  to select *Notification tones*;
5. Press  and  to turn notification tones on or just  to turn them on.

■ Phone Settings

Internet Settings

You can configure settings such as IP Setting, IP address, Subnet mask, Default gateway, Primary DNS and Secondary DNS. However, if you have an advanced Internet connection and are not familiar with firewalls and ports, we recommend that you consult someone with knowledge on this or read more on the topic at www.skype.com.

In **IP Setting** you can choose **DHCP** (Dynamic Host Configuration Protocol) or **Static**. The DHCP IP setting covers the needs of most users. Should you wish to attach the base station to an Internet connection using the static IP mode instead, this is how to configure this mode below.

1. Press  and  to select *Settings* under main menu mode;
2. Press  and  to select *Network*;
3. Press  to select *IP Setting*;






4. Press  and  to select *Static*;

Now it is easy to set IP address, Subnet mask, Default gateway, Primary DNS and Secondary DNS here.

Tones

You can configure different kinds of tones on your SK9500.

To enter the Tones mode

1. In standby mode, press  to enter main menu;
2. Press  and  to select *Settings*;
3. Press  and  to select *Tones*;

To Change the Incoming Call Alert





You can define how you want your SK9500 to alert you with incoming calls:

Ringring: The handset will ring as long as the incoming call is active.






Ring once: The handset will ring only once.

Beep once: The handset will make one beep only on an incoming call.

Off: The handset will not make any voice on an incoming call.






1. Press  to select *Incoming call alert* under Tones mode;
2. Press  and  or just  to select your preferred alert type. (**Ringring, Ring once, Beep once, Off**)

To Change the External Ring









1. Press  and  to select *Incoming call alert* under Tones mode;
2. Press  and  or just  to select your preferred ring;

If you wish to set the *External Vol.*, *Internal Ring* and *Internal Vol.*, this is easily done here.

To Adjust the Keypad Tones

1. Press  and  to select *Keypad tones* under Tones mode;
2. Press  and  to turn the keypad tones off or just  to turn the keypad tones on.

To Change the Handset Language

1. Press  and  to select *Settings* under main menu mode;
2. Press  and  to select *General*;
3. Press  and  to select *Language*;
4. Press  up/down and  to select your preferred language.

To Set the preferred line











You can configure how you want to route your outgoing calls when using .

These are your options:

Landline: Select this option if you always want to route your landline and/or mobile phone calls via the landline (traditional telephony).

SkypeOut: Select this option if you always want to route your calls to the landline and/or mobile phones via the Internet (SkypeOut).






Always ask: Select this option if you want to always be prompted to specify the preferred routing for a call





1. In standby mode, press  to enter the main menu;
2. Press  and  to select *Settings*;
3. Press  and  to select *Phone settings*;
4. Press  and  to select *Preferred Line*;
5. Press  and  or just  to select *Landline*, *SkypeOut* or *Always ask*

To Set the Time and Date

Your SK9500 will always obtain time and date information from the Internet. Thus, you only have to configure the **time zone** and **Daylight saving** settings. When this is done, the time and date obtained by your SK9500 from the Internet will be adjusted according to your choices.





To Set Time Zone

1. In standby mode, press  to enter the main menu;
2. Press  and  to select *Settings*;
3. Press  and  to select *Time and Date*;

4. Press  and  to select *Time zone*;
5. Press  and  to select your preferred time zone;

To Set Daylight Saving

Choose Daylight saving when you are in a zone with summertime, and choose Standard in all other zones.





1. Repeat the step 1-3 above;
2. Press  and  to select *Daylight saving*;
3. Press  and  to select your preferred mode (Standard, Daylight saving).

If you wish to adjust the *Time format* and *Time separator* as well as the *Date format* and *Date separator* settings, this is easily done here.






Registration

Your SK9500 is supplied with the handset already registered to the base unit; you shouldn't need to register it. But if you've bought extra handset, you'll need to register each one to your original base unit. Maximum 4 handsets can be registered to one base.

To Enter Registration Mode





1. Press  and  to select *Settings* under *menu* mode;
2. Press  and  to select *Cordless settings*, and the display shows *Select base, Base sub De-register* and *Base setting*.

To Register a Handset

1. Press and hold the **Handset locator** button on the base unit for a while, until you hear "beep" sound twice continuously;
2. Press  and  to select *Base Sub* under *Cordless settings* mode, the display shows *BASE 1; BASE 2; BASE 3; BASE 4*;
3. Press  and  to select the certain base;
4. Enter base PIN (0000), and press  to confirm;
5. After registered, the handset goes back to the standby mode.





To Select a Base

You may need to do this if your handset has been registered to more than one base, and you need to select one to use.

1. Press  and  to select *Select Base* under *Cordless settings* mode, the display shows *BASE 1; BASE 2; BASE 3; BASE 4;*
2. Press  and  to select the certain base.

To De-register a Handset

You may need to do this if you have more than one handset registered to your base unit and you need to replace a faulty handset.








1. Press  and  to select *De-register* under *Cordless settings* mode;
2. Key in the PIN (default 0000), press  to confirm;
3. Then key in the number of the handset you want to de-register, press  to confirm.

Note:

You cannot de-register the handset you are currently using.








To Set LCD time out

You can adjust the LCD time out here.



1. Press  and  to select *Settings* under main menu mode;
2. Press  and  to select *Phone settings*;
3. Press  to select *Time out*;
4. Press  up/down and  to change the time interval (1 min, 2 min, 3 min, 4 min).









To Set the Contrast

You can adjust the contrast of your display.


5. Press  and  to select *Settings* under main menu mode;
6. Press  and  to select *Phone settings*;
7. Press  to select *Contrast*;
8. Press  up/down and  to change the contrast.

Auto-talk Function









Normally, you need to press  to answer an incoming call. But with *AUTOTALK* function turned on, when your handset is ringing for an incoming call, you can answer the call by simply lifting the handset from the base unit without pressing .

1. Press  and  to select *Settings* under main menu mode;
2. Press  and  to select *Phone settings*;
3. Press  and  to select *Auto-talk*;
4. Press  and  to select *Off / On*.

Note:

If you have turned Auto-talk on, do not press  after you've answered a call by lifting the handset, otherwise, you'll disconnect the call.

To Set Handset Name








1. Press  and  to select *Settings* under main menu mode;
2. Press  and  to select *Phone settings*;
3. Press  and  to select *Handset Name*;
4. Enter the name of the handset, press  to clear the incorrect character, then  to save.




Base Settings

To Set Base Ringer

You are allowed to set the melody, volume of your SK9500 base here.

To set Ringer Volume (1-5 level)

1. Press  and  to select *Settings* under main menu mode;
2. Press  and  to select *Cordless settings*;
3. Press  and  to select *Base settings*;
4. Press  to select *Ringer Settings*;







5. Press  again to select *Ringer Volume*;
6. Press  up/down to change the volume level, then press  to confirm your setting.

If you wish to set the *Ringer Melody*, this is easily done here.

Dial Settings





You are allowed to set flash time, auto pause and dial mode here.

To Set Flash Time






1. Repeat 1-3 steps above;
2. Press  and  to select *Dial Settings*;
3. Press  to select *Flash Time*;
4. Press  and  key or just  to select your preferred flash time (**Short, Long**).

To Set Auto Pause

When you call a number with a pause, the phone waits a few seconds before transmitting the next digits in the dialing sequence. This is useful when you have to dial a number for access to an outside line, or for going into a voicemail system. You are allowed to set one number in Auto Pause.





1. Press  and  to select *Auto Pause* under *Dial Setting* mode;
2. Use the keypad to input the PIN (0000), press  to confirm;
3. Use the keypad to input the number (for example “123”) you want to set auto pause, press  to confirm. When you dial number “123456”, the pause will happen between “123” and “456”.










To Set Dial Mode

1. Press  and  to select *Dial Mode* under *Dial Setting* mode;
2. Press  and  or just press  to select your preferred mode (**Pulse, Tone**).

To Set Call Barring






Call barring enables you to restrict or bar certain types of calls from your phone.

1. Press  and  to select *Settings* under main menu mode;
2. Press  and  to select *Cordless settings*;





3. Press  and  to select *Base settings*;
4. Press  and  to select *Call Barring*;
5. Use the keypad to key in the PIN (0000), press  to confirm;
6. Press  and  or just  to select your preferred number to set call barring (up to 5 numbers);
7. Use the keypad to key in the number, press  to confirm;

To Set LCR (Least Cost Route)




With the LCR function, the phone will automatically replace a long number with a comparative short number, to simplify the process of dialing a long number. For example, if the user program to replace "00" with "17909", then when he dials "006567417211", then the phone will automatically replace the number to be dialed out as "179096567417211".

1. Press  and  to select *LCR* under *Base Settings* mode;
2. Use the keypad to key the PIN (Default:0000), press  to confirm;
3. Use the keypad to key in the SHORT number that you want to replace the long number, press  to confirm;
4. Use the keypad to key in the LONG number, press  to confirm.

To Change PIN

1. Press  and  to select *PIN* under *Base Settings* mode;
2. Use the keypad to key in the original PIN (0000), press  to confirm;
3. Use the keypad to key in the new PIN you want to set, press  to confirm.

Default Settings

1. Press  and  to select *Default* under *Base Settings* mode;
2. Use the keypad to key in the current PIN, press  to confirm, then all features will return to their default settings.

■ Resetting the System

If you have set a PIN and forgotten it, you need to reset the system. The PIN will be reset to 0000. If you reset the system, you will lose all stored information and all features will return to their default settings. You need to register the handset to the base unit again.

While you are resetting the system, you should disconnect the telephone line cord from the back of the base unit, so you won't be interrupted by incoming calls. To reset the system without the PIN:

1. Disconnect the power lead from the back of the base unit
2. Press and hold the **HANDSET LOCATOR** button in the base unit, at the same time connect the power lead into the back of base unit. Release the **LOCATOR** button after you hear “beep” sound for five times. The IN USE light on base unit lights during this whole process.
3. After 2~3 seconds, you can hear “beep” sound for two times again and the IN USE light goes off;
4. Disconnect the power lead from base. Reconnect and you will hear a confirmation tone from the base unit.








■ Contacts

Your list of contacts contains all Skype users as well as all landline phone users that you have added. There is a limit to the number of entries you can make, but your contact list can nevertheless hold hundreds of contacts.

To Access your Contacts List

It will take about 4 minutes to load the contact list for the first time if the number of your contacts is above 200.


Press  to access your contacts list in standby mode or











1. In standby mode, press  to enter the main menu;
2. Press  and  to select *Contacts*;
3. Browse your contacts using , press  to select one;
4. Press  and  to select your desired action (**Call, Send voicemail, View profile, Advanced**)
5. Under *Advanced* you can access more options (Rename, Remove, Block, Request details, Add a contact).

Note: If the Skype name in the contact list is more than 15 characters, it cannot be displayed completely, and you have to view profile to check the whole name.





To Exchange Contact Details Request

You can send an authorization request to a Skype user - and if it is accepted, you can see his or her online status.






When adding a contact to your Contact list you will be prompted to specify if you want to send an authorization request. We recommend that you send this request but you do not have to do so –and you can send the request whenever you wish to. If you do not send the request, you will never be able to see the contact’s online status. Users who have not been authorized will be indicated by  on your contact list.

1. In standby mode, press  to enter the main menu;
2. Press  and  to select *Contacts*;
3. Browse your contacts using , press  to select one you still have not sent an authorization request;
4. Press  and  to select *Advanced*;
5. Press  and  to select *Request Details*;
6. Use the keypad to enter the text you want to send along with the request, press  to send the authorization request.





To Rename a Contact

1. Press  and  to select *Rename* under *Advanced* mode;
2. Use the keypad to enter the new name, press  to clear the incorrect characters, press  to confirm;

To Remove a Contact












1. Press  and  to select *Remove* under *Advanced* mode;
2. Press  and  or just  to select your desired types of remove (**Remove and block contact, Remove only**).

To Block a Contact

- Press  and  to select *Block* under *Advanced* mode. When you block the contact successfully, press  to go back to the *Advanced* mode;
- To unblock the contact, press  to select *Unblock* under current *Advanced* mode;

To Check Contacts Requests



1. In standby mode, press  to enter the main menu;

2. Press  and  to select *History*;
3. Press  and  to select *Contacts Requests*;
4. Press  and  or just  to select the request you desire to check;
5. Press  , the display shows you the options;
6. Press  to accept or press  and  to decline the request.

■ Handling Calls

To Make an Intercom Call





To make an intercom call, you must register at least two handsets to one same base.

1. Press the , you will hear Dial tone;
2. Key in the number of another handset. On the other handset's display, your number appears, and the **INT** symbol flashes. Then the other handset user presses  to connect the call.




Call Waiting







SK9500 DECT has a Call Waiting feature that works with Caller ID service from your telephone service operator. When you're engaged on a landline ongoing call, if you receive a second Skype call, your phone will use a call waiting signal to let you know another call is ringing in. This way, you can switch between Skype and landline callers, hook down Skype call.

To Hold / Un-hold an Active Call










1. Press  to enter option menu during an active call;
2. Press  and  to select *Hold the call*, then the incoming call is on hold;
3. Press  again to select *Resume*, you can retrieve the call.

To Switch between Skype Calls

1. When you already engaged on an ongoing call, if another call is received, press  or  to answer;
2. Press  to switch between the two calls;








3. Or press  to enter option menu; then press  and  to select *Switch Calls*; press  and  or just  to resume your desired contact and the other call will be on hold.

To Switch between landline call and Skype Call

1. When you already engaged on an ongoing landline call, if a Skype call is received, press  or  to answer;
2. Press  to switch between the two calls;
3. Or press  to enter option menu; then press  and  to select *Switch Calls*; press  and  or just  to resume your desired call and the other call is on hold.

To Divert all Calls

You can configure your SK9500 to forward all incoming Skype calls either to a landline/mobile phone or to your Voicemail. Please note that in order to use this function, you have to have Skype credits.

1. In standby mode, press  to enter the main menu;
2. Press  and  to select *Settings*;
3. Press  and  to select *Call divert*;
4. Press  and  to select your desired action (**Call forwarding, Forward to, Voicemail, Welcome message**)

Call forwarding: Activate forwarding to another phone number. You will be prompted to enter the relevant number, which can be both a Skype name and an ordinary extension number. Please remember to enter the country code.

Forward to: Edit the phone number when **call forwarding** is active.

Voicemail: Activate your Voicemail, allowing callers to leave a message after listening to your welcome message.

Welcome message: After activating **voicemail** you can record your welcome message. If you do not record a personal message, the Skype standard message will be used instead.

Skype conference call

The SK9500 cannot initiate a Skype conference call, but you can participate in a Skype conference call initiated from a computer.

The operation is similar to answering a call. (Refer to **To Answer a call** section for more details)

If the active call is a Skype conference call, you can see the participants via the **View Participants** menu.

■ Message Waiting Indicator function

You must subscribe to Message Waiting Indicator from your service provider to use this feature.

With this function, all your callers will be switched to the voicemail server to leave messages, and the symbol “☒” will appear on idle screen when you have received new messages, please follow the provider’s instruction to listen to the messages.

Troubleshooting

Always check first that:

- You have followed the steps listed on pages to install and set up your SK9500.
- All connects are firmly inserted in their sockets.
- Mains power is switched on at the socket.
- The handset’s batteries are correctly and securely installed, and are not run down.

If you experience difficulties with the working of your SK9500, refer to the advice given below.


I cannot make or answer calls.

- Check that the base unit’s mains power adapter is plugged in and power is switched on. The base unit needs mains power for normal operation of the phone-not just charging the batteries.
- Make sure you are using the telephone line cable that was supplied with your SK9500. Other telephone line cables might not work.
- Move the handset closer to the base unit.
- Check the batteries level symbol on the display. If it is low, replace the handset on the base unit or charger pod to recharge the batteries.
- Switch off power at the mains socket, wait for a few seconds and then switch back on. This may solve the problem.
- If you still can’t make calls, try re-registering the handset.

When I place Skype call, there is no sound.

- Check the network.

I cannot enter Skype Contact List

Check that the Ethernet cable between  on the base station and the LAN port on your broadband connection (modem, router, hub, switch etc.) is connected properly.

When I press keys on the handset, nothing happens.

- Make sure the batteries are fitted in your handset. If the batteries level symbol on the display shows “low”, recharge the batteries.
- Check whether there’s a key symbol on the display. If so, the keypad is locked. Turn to the user manual to find out how to unlock it.

When I press keys on the handset, digits appear on the display, but I can’t make an outside call.

- Try moving the handset closer to the base unit.
- Try a different position for the base unit-perhaps higher, or further from other electrical equipment.

The phone does not ring

- Check that the base unit’s mains power adapter is plugged in and power is switched on. The base unit needs mains power for normal operation of the phone-not just charging the batteries.
- Make sure you are using the telephone line cable that was supplied with your SK9500. Other telephone line cables might not work.
- Check that you have set the ringer volume to off. See the user manual for more information.
- Check that the total REN value of all equipment connected to your telephone line is no more than 3. Disconnect one or more telephones and see whether that helps.

The base does not ring.

- Check that the base power is ON, and the base ringer is set ON.
- Check that the line cord is correctly fitted and undamaged.

The CHARGE light on the base unit does not come on.

- Check the handset is properly stationed.
- Check the connections between the base unit and mains power socket.

- Clean the batteries charging contacts with a dry cloth.

When I press the CALL button, I hear a loud noise.

- The strange noise is caused by interference. Disconnect the mains power lead from the back of the base unit, and then wait for 30 seconds before reconnecting it.

There is 'beep' sound while I am on a call.

- You may be going out of range of the base unit. Move closer, or your call may be cut off.
- Check the Batteries Level symbol on the display. If it is low, recharge the batteries.

The Caller Display feature isn't working.

- You need to subscribe to the Caller Display feature from your service provider.
- The caller may have withheld their number, or they may be calling from a network that does not transmit the Caller ID (for example, it may be an international call).

The handset's batteries are running low within an hour or two.

- Before you used the handset for the first time, you should have left it on the base unit for up to 15 hours to charge the batteries fully.
- You may need to replace the batteries.

I cannot transfer a call.

- Make sure the other handset is within range of the base unit, and is not busy on a call.
- Make sure you are keying in the correct number for the other handset.

No display on LCD screen.

- Make sure the batteries have power.

I cannot register handset to base

- Make sure the number of handset registered to base is less than 4.
- Check that the base unit is not near other electrical equipment, such as TV or computer

Technical Details

Full DECT GAP Compatible system

Standard	Digital Enhanced Cordless Telecommunications (DECT)
Frequency range	1.8 GHz / 2.4 GHz
Channel bandwidth	1.728 MHz
Modulation	GFSK
Operating range	Up to 300 m outdoors; Up to 50 m indoors
Operating time	Standby time: 120 hours Talking time: 8 hours
Temperature range	Operating 0 ⁰ C to 40 ⁰ C Storage -20 ⁰ C to 60 ⁰ C
Electrical power	Handset --- 2 x 1.2 V 750 mAh Ni-MH, Rechargeable battery cell Base unit--- Input 230 V AC, 50 Hz Output DC 9 V, 500 mA.
PABX compatibility	Timed break recall: 100 ms for short flash; 250 ms for long flash Pause length: 3 seconds Signaling type: DTMF (dual-tone multi-frequency) Pulse dialing
Humidity	10%~70%(non-condensing)

Declaration of Conformity

The SK9500 complies with the essential protective requirements and objectives of:

- EC R& TTE Directive 1999/5/EC
- EC Low Voltage Directive 73/23/EEC
- EC EMC Directive 89/336/EEC

And conforms to the following relevant harmonized standards:

- TBR 10:1999
- TBR 22:1997
- TBR 38:1998
- EN 301406 V1.5.1:2003
- EN 301437 V1.1.1:1999
- EN 301489-01 V1.4.1:2002
- EN 301489-06 V1.2.1:2002
- EN 60950-1:2001