TEAM PRODUCTS INTERNATIONAL INC. Limited Warranty

WHAT IS COVERED: Any defect in materials and workmanship.

FOR HOW LONG: One (1) year from the date of original purchase.

WHAT WE ASK YOU TO DO: Team Products will replace the defective product within the one (1) year from the date of original purchase. The product must first be returned with your sales receipt to the retailer. If the retailer’s return policy has expired, Team Products will replace the defective product. The customer is responsible for the shipping charges to Team Products, but TPI will incur the shipping charges on the replacement. When sending your product include your name, address, phone number, copy of proof of date of purchase (receipt), and a description of the operating problem. After receiving your product, we will ship a replacement to your home or office within four weeks. Please return the defective product to the following address:

TEAM PRODUCTS INTERNATIONAL INC.
Attn: Customer Service Returns
35 A Continental Drive
Wayne, NJ 07470

WHAT WE WILL DO: If your product is defective and was not able to be returned within the in store return policy date, but within one (1) year of the original purchase date we will replace it at no charge to you. We suggest that you retain your original packing material in the event you need to ship your product. When we replace your product, we may replace it with a new or reconditioned one of the same or similar product. The replacement will only be warranted one (1) year from the original date of purchase.

WHAT THIS WARRANTY DOES NOT COVER: AMONG OTHER THINGS THIS WARRANTY DOES NOT COVER DEFECTS RESULTING FROM ACCIDENTS, DAMAGE WHILE IN TRANSIT TO OUR SERVICE LOCATION, ALTERATIONS, UNAUTHORIZED REPAIR, FAILURE TO FOLLOW INSTRUCTIONS, MISUSE, FIRE, FLOOD, WAR, AND ACTS OF GOD. IF YOUR PRODUCT IS NOT COVERED BY OUR WARRANTY, CALL OUR CUSTOMER SERVICE DEPARTMENT AT (977) 227-5832 TO DISCUSS FURTHER OPTIONS.

THIS LIMITED WARRANTY IS THE ONLY ONE WE GIVE ON YOUR PRODUCT, AND IT SETS FORTH ALL OUR RESPONSIBILITIES REGARDING YOUR PRODUCT. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION SET FORTH ABOVE.

LIMITATIONS: IMPLIED WARRANTIES, INCLUDING THOSE OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY (AN UNWRITTEN WARRANTY THAT THE PRODUCT IS FIT FOR ORDINARY USE), ARE LIMITED TO ONE (1) YEAR FROM ORIGINAL DATE OF PURCHASE. WE WILL NOT PAY FOR LOSS OF TIME, INCONVENIENCE, LOSS OF USE OF YOUR PRODUCT OR PROPERTY DAMAGE CAUSED BY YOUR PRODUCT OR ITS FAILURE TO WORK, OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING PERSONAL INJURY.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above exclusions or limitations may not apply to you.

STATE LAW RIGHTS: This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

QUESTIONS? If you have any questions about this product, please contact our Customer Service Department at (877) 227-5832, 9 am to 5 pm EST, Monday – Friday or visit our website at: www.teamproducts.com.
Thank you for purchasing the Power-To-Go™ USB103 USB Powered Cup Warmer.

This manual will provide you with directions for the appropriate and safe operation of your Power-To-Go™ USB Powered Cup Warmer. Please read the manual carefully before using the unit and keep the manual on file for future reference. Failure to operate the USB103 in accordance with the instructions in this manual may result in damage to the product, damage to personal property or personal injury.

System Requirements:
Any computer or laptop with an available USB port

Warming Operation Instructions:
1. Place the Cup Warmer Base on a dry, level surface. Be certain the Heating Plate is clean and clear of moisture before proceeding.
2. Plug the USB Plug into an open, unused USB port connected to your computer or laptop or into an available USB port on your USB hub. The green Power Indicator will light.
3. Press the ON/OFF Button to turn on the warmer. The red Warmer Indicator will light.
4. Place your ceramic cup or mug with beverage on the Heating Plate. Do Not Touch the Heating Plate Directly when warmer is turned on!
5. Turn off Warmer and unplug from USB port when not in use.

USB Port Operation Instructions:
1. While Cup Warmer is plugged in and green Power Indicator is lit, you can plug in 2 USB peripheral devices. The USB Ports are located on the side of the Cup Warmer Base.

NOTE: Only Insert USB Plugs into the USB Ports. Do Not Insert Any Other Types of Plugs or Objects into the USB Ports. Doing So May Result in Injury and Damage to the Product.

Cleaning Instructions:
1. Make sure the Cup Warmer is turned off and unplugged USB103 from USB port and/or other power source before continuing.
2. Simply, take a damp cloth or paper towel and wipe Cup Warmer gently. Do not submerge Cup warmer in water or any other fluids.
3. Make certain the Cup Warmer is completely dry before using it again.

Questions?
If you have any questions about the Power-To-Go™ USB103 USB Powered Cup Warmer with 2 USB Ports, please contact our Customer Service Department at: 1-877-227-5832 Monday-Friday 9:00AM-5:00PM E.S.T.